



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 78748
Promised Date:
24 DEC 25



Customer #: 53382
MARTIN, MARK A.



CUSTOMER WORK ORDER

WO #: 78748 (Appointment Date: 30 DEC 2025 - Time: 10:00am)

Customer: 53382 - MARTIN, MARK A. -
812-499-1786

Tag:
Author: BJW
Location: 0107 BH TO CLOSE

Stock #: 11484
Stock Desc: 2025 TT COACHMEN
CATALINA 303RKDSLE
Chassis #: 5ZT2CAVB4SX033236
Serial #: 5ZT2CAVB4SX033236
Mileage:
Licence:

Invoice #: 425700
Date In: 30 DEC 25
Promised: 31 DEC 25
Date Sched:
Completed: 07 JAN 26
Warr. Date: 27 FEB 25

Job #1 - Warranty

COMPLAINT: PART OF THE WINDOW GASKET/GLAZING IS HANGING LOOSE ON THE EXTERIOR SIDE OF THE COUCH SLIDE FRONT WINDOW.

CAUSE: Fix window glazing

CORRECTION: Window glazing had come loose on window. Placed glazing back i to track. Noticed slideroom looks to be too close to front of unit and needs to move over or window glazing will keep coming loose when getting caught on flap seal. Pictures taken of flap seal. Waiting for aproval to adjust slideroom.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Subtotal for Job #1:			55.50

Job #2 - Warranty

COMPLAINT: SLIDE ROOM DOES NOT LOOK ADJUSTED

CAUSE: Slideroom needs adjusted.

CORRECTION: Brought unit in. Noticed when fixing glazzing that slideroom was shifted to far over toward front cap. Loosed adjustments on arms of slideroom. Pushed room over toward front cap to pull in to back side of unit. Ran room in and out mulitple times and only got half inch of movement. When feeling inside of room cut out was short. No further adjustment possible.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	138.75
Subtotal for Job #2:			138.75

Job #3 - External

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE THE SCREEN REPAIRED IN THE COUCH SLIDE ROOM. IT HAS HOLES IN IT.

CAUSE: Replace screen above couch

CORRECTION: Brought unit in. Went to couch and saw screen had holes in it. Removed screen from window. Removed rubber trim holding screen material in place and cut new screen to size. Set new screen in and attached rubber trim. Once trim secured cut excess screen off. Placed back in window.

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C

Subtotal for Job #3: 0.00

Job #4 - External

COMPLAINT: THE UPHOLSTERY ON THE REAR RECLINER APPEARS TO HAVE BEEN CHEWED UP.
DOES CUSTOMER HAVE ANY TYPE OF POLICY THAT WILL COVER THIS? IF NOT, CUSTOMER
DOES NOT WANT US TO REPAIR IT. BJ WILL TALK TO RICHARD ABOUT THIS.

CORRECTION: UNFORTUNATLEY, UPHOLSTERY BEING CHEWED UP IS NOT A REPAIR THAT IS
COVERED BY CUSTOMER'S SERVICE CONTRACT. WE RECCOMEND CUSTOMER CONTACT JOE
DAY AT FIBRENEW @ (812) 573-9661

Subtotal for Job #4: 0.00

Parts Total:	0.00
Labour Total:	194.25
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	194.25

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Date: 07 Jan 2026

Customer Signature : _____

W/O: 78748
Promised Date: 31 DEC 25



Customer #: 53382
MARTIN, MARK A.

