



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78738
Promised Date:
24 DEC 25



Customer #: 19476
WELLS, DAVID



CUSTOMER WORK ORDER

WO #: 78738 (Appointment Date: 29 DEC 2025 - Time: 09:30am)

Customer: 19476 - WELLS, DAVID -

Tag:

Author: BJW

Location: 0109 BH TO CLOSE

Stock #:

Stock Desc: 2025 TT FOREST RIVER

CAMPSITE DELUXE CAMPSITE

Chassis #:

Serial #: 5ZT2CRRB2SZ080648

Mileage:

Licence:

Invoice #:

Date In: 29 DEC 25

Promised: 31 DEC 25

Date Sched:

Completed: 09 JAN 26

Warr. Date:

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE EXTERIOR SEAL ON THE DINING SLIDE IS COMING LOOSE. SEE HISTORY.

CAUSE: Replace slideroom motor

CORRECTION: Will fix when replacing the slideroom motor
Brought unit in. Went to slideroom motor on rear side of slideroom and removed cover. Loosed bolt and nut holding tension on wire. Repeated on bottom of as well. Went to outside of unit and removed two screws holding in bulb seal. Cut geocell holding bulb in place. Pulled bulb seal off of unit. Heated up geocell to remove from unit to access putty on back. While trying to get assembly out noticed an L bracket holding two screws in on top and bottom of assembly. Had two techs to hold right and and wrench in place while other tech turned tool on top. After multiple tries and turns screws came out at top. On bottom the screws were covered with geocell. Had to scrap back off screws and used two foot extensions to slowly turn screws out. Geocell in head made it difficult to remove screws. Once removed pulled assembly off of unit. Took mounting screws out of motor and placed new motor in assembly. Once everytging was lined up placed assembly back in unit. Connected outside wires to brqcket and put rubber stoppers in place. Went inside and placed brackets back in place. Put tension on top(10pounds) and tension on bottom(20lbs) ran room in and out three times. Tension on top moved to 20lbs and bottom dropped to 10. Adjusted tension and ran room in and out. Had 15 on top and 15 on bottom. Adjusted tension again once more and got correct amount of top and bottom tension after running in and out. Placed cocer back over assembly and went outside to attach bulb seal back and silcione.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER RAN ROOM IN AND THE REAR OF THE ROOM DID NOT COME ALL THE WAY IN. THIS IS THE PROBLEM HE WAS HAVING BEFORE HIS LAST VISIT HERE, HOWEVER, ON THE LAST VISIT, HE WAS HAVING TROUBLE WITH THE FRONT SIDE OF THE ROOM.

CAUSE: Slideroom motor assembly on the rear

CORRECTION: Ran the slideroom out and the slideroom was popping ran the slideroom back in. Put in a parts request for a new slideroom motor.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	185.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00



W/O: 78738
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Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	185.00

Parts	Description	Qty	Price	Total
Part #				
720134	Actuator - Motor Kit - LH - 20201190	1.00	233.78	233.78
Subtotal for Job #2:				603.78

Job #3 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE FURNACE IS NOT PUTTING OUT ANY AIR IN THE BATHROOM.

CAUSE: Damage furnace vent and not connected properly

CORRECTION: Went to the thermostat to turn on the furnace and then checked the airflow in the bathroom. Did not feel any heat or air flow coming out of the vent in the bathroom. UnscrewThe vent that is next to the shower pan,to check to make sure it was connected. The furnace vent was partially connected and then checked under the shower pan to see if it was connected there. Took pictures of the furnace vent connected but damaged. Unscrew the cabinet from the wall and unscrew the shower glass doors and then the shower pan to gain access to the furnace vent under the shower pan. Took more pictures of the furnace vent not being connected. The furnace vent look like it had been pulled to tight and ripped the vent hose. Spliced in new hose under the shower pan and then ran it back over towards where it comes out of the cabinet. Put the shower pan back in place and shower doors. Put the cabinet back in the corner next to the shower. Trimmed the shower doors with sealer. Turn on the furnace and check the airflow coming out of the vent in the bathroom. Vent has flow and heat but is not as strong as the bedroom or the living room.

Labor	Description	Mechanic	Total
Code			
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	370.00
Subtotal for Job #3:			370.00

Parts Total:	233.78
Labour Total:	740.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	973.78

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 09 Jan 2026

Customer Signature : _____

