

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2540280
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CRRB2SZ080648
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	099 / 099A
OWNER INFORMATION		ITEM #	CRT26BW-99
DAVID WELLS		DEALER RO #	78738
9120 OLD HIGHWAY 62 E		CLAIM START DATE	01/02/2026
Mount Vernon, IN 47620		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/14/2025	WARRANTY EXPIRATION DATE	04/14/2026

Claim Line Details

Labor

Line# 1	Operation Code 10-40-01-11-004673	Operational Description Exact Slide Motor with Gearbox - Frame & Chassis/Slide Out System (Norco, ACCU-Slide, EXact, BAL)/Replace/Electrical		
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2026-01-02 14:48:32 :: CUSTOMER RAN ROOM IN AND THE REAR OF THE ROOM DID NOT COME ALL THE WAY IN. THIS IS THE PROBLEM HE WAS HAVING BEFORE HIS LAST VISIT HERE, HOWEVER, ON THE LAST VISIT, HE WAS HAVING TROUBLE WITH THE FRONT SIDE OF THE ROOM. Slideroom motor assembly on the rear Ran the slideroom out and the slideroom was popping ran the slideroom back in. Put in a parts request for a new slideroom motor. REPLACE THE MOTOR				
Model#	Dir Sub Hrs	2.01	Sub Labor Amt	\$371.85
Serial#	Appr Hrs	2.00	Appr Labor Amt	\$370.00
Notes Motor replaced on claim 2517921 claim line denied thank you Exact Motor/gearbox replacement: No return part Please attach pictures of all complete sides of the motor Please attach picture of the gears Vcb Please refer to the vender's instruction on changing out motors www.norcoind.com				

Labor

Line# 2	Operation Code 70-507-24-00-002111	Operational Description Furnace Duct - Appliances/Ducting/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-01-02 14:50:47 :: CUSTOMER ADVISES THAT THE FURNACE IS NOT PUTTING OUT ANY AIR IN THE BATHROOM... Damage furnace vent and not connected properly Went to the thermostat to turn on the furnace and then checked the airflow in the bathroom. Did not feel any heat or air flow coming out of the vent in the bathroom. UnscrewThe vent that is next to the shower pan,to check to make sure it was connected. The furnace vent was partially connected and then checked under the shower pan to see if it was connected there. Took pictures of the furnace vent connected but damaged. Unscrew the cabinet from the wall and unscrew the shower glass doors and then the shower pan to gain access to the furnace vent under the shower pan. Took more pictures of the furnace vent not being connected. The furnace vent look like it had been pulled to tight and ripped the vent hose. Spliced in new hose under the shower pan and then ran it back over towards where it comes out of the cabinet. Put the shower pan back in place and shower doors. Put the cabinet back in the corner next to the shower. Trimmed the shower doors with sealer. Turn on the furnace and check the airflow coming out of the vent in the bathroom. Vent has flow and heat but is not as strong as the bedroom or the living room.			
Model#	Dir Sub Hrs	4.00	Sub Labor Amt \$740.00	

Serial#

Appr Hrs

2.00

Appr Labor Amt \$370.00

Notes

tech done more work that needed Claim line authorized 2.00
repairing the duct work
thank you

Submitted

Labor Amt	\$1,111.85
Parts & Freight	\$0.00
Total	\$1,111.85

Approved

Labor Amt	\$740.00
Parts & Freight	\$0.00
Total	\$740.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.