

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 2541632  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2FEUB3SW030317  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 320 / 320  
 ITEM # FET29SE-320  
 DEALER RO # 78737  
 CLAIM START DATE 01/05/2026  
 CLAIM END DATE 01/01/1900

Labor rate: \$185.00  
 OWNER INFORMATION  
 JOSEPH C WINGO  
 7730 SHIREMAN RD  
 Poseyville, IN 47633  
 USA

Retail Date of Purchase 12/26/2025      WARRANTY EXPIRATION DATE 12/26/2026

### Claim Line Details

**Labor**  
 Line# 1      **Operation Code** 60-144-01-00-001641      **Operational Description** Dometic Sealand Toilet Ball Seal - Plumbing/Toilet (Dometic, Sealand)/Replace/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-01-05 13:16:12 :: TOILET WILL NOT HOLD WATER Toilet won't hold water After inspection of the toilet i found that the ball valve was not touching the rubber gasket and the water was just going straight out. So i thought it was the gasket so when i was getting ready to replace the gasket i found that it wasn't snapped in the toilet. So once i snapped it in its location the ball valve touched the bottom of the gasket and the toilet holds water like its supposed to do. Toilet good to go now

Model# 310      Dlr Sub Hrs 0.50      Sub Labor Amt \$92.50  
 Serial# NA      Appr Hrs 0.25      Appr Labor Amt \$46.25

**Notes**  
 diag. and then reach into toilet and snap theball valve pivot arm back into pivot hole = 0.25

**Labor**  
 Line# 2      **Operation Code** 70-708-01-11-004194      **Operational Description** Data Cable - Appliances/Antenna (Winegard Air 360, Connect)/Replace/Electrical

**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-01-05 15:04:51 :: NO TV RECEPTION Tv antenna not getting signal After inspection of the TV and antenna, I found it wasn't getting a signal. Took the booster out of the wall, traced down all of the cables to their locations, made sure that there was a signal through all of the cable connections that was good, but still wasn't getting a signal. Pull the unit outside, test the system again. Still no sign. Took the booster out of the wall, traced down all of the cables to their locations, made sure that there was a signal through all of the cable connections that was good, but still wasn't getting a signal. Pull the unit outside and test the system again. Still, no signal change in the booster plate. Still no signal. Took the antenna off the roof. Put it outside, still no signal, got a tester antenna, hooked it up, put it outside, got signal, brought it back inside, hooked it up to the cable coming through the roof. We had a signal. Put in a parts request for a new antenna. Got the part tested it first. Got the part tested it first. It worked properly. Then I put beetle tape on the bottom of it, secured to the roof. Sealed it with Dicor self-leveling. Then I started putting all of the things back together. When I started doing that, I noticed that all of the factory cable connectors were not properly. Installed, I put 4 new cable ends on and hooked them up. Everything is up, got it. Everything is up, got it all back secured. In the wall. Everything is up, got it all back secured. On the wall, we tested a TV, the main TV that comes with the camper, and our test TV in the back bedroom; everything worked properly. Cleaned up my mess. An antenna is good to go

Model#      Dlr Sub Hrs 7.00      Sub Labor Amt \$1,295.00  
 Serial#      Appr Hrs 3.50      Appr Labor Amt \$647.50

**Notes**  
 adj. excess time; check all connections and diag. = 3.00 hours; R&R TV antenna = 0.50

