

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78737
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 45335 - JOSEPH WINGO
Address: 7730 SHIREMAN RD
POSEYVILLE, IN
47633
Phone: 812-673-2364
Stock Number: 11494 - 2025 FREEDOM EXPRESS 29SE 5ZT2FEUB3SW030317
VIN: 5ZT2FEUB3SW030317 HIN: SER#: 5ZT2FEUB3SW030317
Mileage: 0 Work Order Comp: 31 DEC 25
Auth. No: Dealer #:
Warr. Date: 31 DEC 25 Work Order Date: 29 DEC 25 Inv #: 425678

WO # Job # Description JOB INFORMATION

78737 2 NO TV RECEPTION
Tv antenna not getting signal
After inspection of the TV and antenna, I found it wasn't getting a signal. Took the booster out of the wall, traced down all of the cables to their locations, made sure that there was a signal through all of the cable connections that was good, but still wasn't getting a signal. Pull the unit outside, test the system again. Still no sign. Took the booster out of the wall, traced down all of the cables to their locations, made sure that there was a signal through all of the cable connections that was good, but still wasn't getting a signal. Pull the unit outside and test the system again. Still, no signal change in the booster plate. Still no signal. Took the antenna off the roof. Put it outside, still no signal, got a tester antenna, hooked it up, put it outside, got signal, brought it back inside, hooked it up to the cable coming through the roof. We had a signal. Put in a parts request for a new antenna. Got the part tested it first. Got the part tested it first. It worked properly. Then I put beetle tape on the bottom of it, secured to the roof. Sealed it with Dicor self-leveling. Then I started putting all of the things back together. When I started doing that, I noticed that all of the factory cable connectors were not properly. Installed, I put 4 new cable ends on and hooked them up. Everything is up, got it. Everything is up, got it all back secured. In the wall. Everything is up, got it all back secured. On the wall, we tested a TV, the main TV that comes with the camper, and our test TV in

Claim : 78737

 WO # Job # Description JOB INFORMATION

 the back bedroom; everything worked properly. Cleaned up my mess.
 An antenna is good to go

78737 3 CITY INLET CHECK VALVE IS LEAKING
 City water inlet leaks
 During winterize the city water inlet check vale started leaking

78737 1 TOILET WILL NOT HOLD WATER
 Toilet won't hold water
 After inspection of the toilet i found that the ball valve was
 not touching the rubber gasket and the water was just going
 straight out. So i thought it was the gasket so when i was
 getting ready to replace the gasket i found that it wasn't
 snapped in the toilet. So once i snapped it in its location the
 ball valve touched the bottom of the gasket and the toilet holds
 water like its supposed to do. Toilet good to go now

 Part No Job# Description PARTS Qty Price Total

 WNGAR2-5G1 2 AR2-5G1 AIR 360+ 5G ANTENNA 1.00 213.12 213.12
 BBM94234 3 FLUSHER WATER FLANGE W/BRASS VALV 1.00 20.27 20.27

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 1.52 185.00 281.20
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 1.98 185.00 366.30
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.30 185.00 55.50
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.25 185.00 46.25

Parts Total: 233.39
 Labour Total: 749.25
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 982.64

Customer Signature: _____

Date: _____