



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78717
Promised Date:
24 DEC 25



Customer #: 45474
KITCHEN, JAMES D.



CUSTOMER WORK ORDER

WO #: 78717 (Appointment Date: 19 DEC 2025 - Time: 09:00am)

Customer: 45474 - KITCHEN, JAMES D. - Stock #: 11503

812-589-9665

Tag:

Author: BJW

Location: 0115 HAVE CCV COMPLETE
ASAP

Stock Desc: (11503) 2025 COACHMEN

CATALINA SUMMIT 221EPIC

Chassis #: 5ZT2CALB2SU044661

Serial #: 5ZT2CALB2SU044661

Mileage:

Licence:

Invoice #: 425857

Date In: 19 DEC 25

Promised: 31 DEC 25

Date Sched:

Completed: 15 JAN 26

Warr. Date: 31 OCT 25

Job #1 - Warranty

COMPLAINT: NOTE: CUSTOMER WINTERIZED UNIT HIMSELF.
THIS UNIT NEEDS TO BE SEALED AROUND THE KITCHEN SINK

CAUSE: Seal around kitchen sink

CORRECTION: Broughy unit in. Went to kitchen sink and saw voids around inside of sink were it meets the countertop. Added clear silcione around sink and cleaned up excess. Let silcione set up to make sure excess was picked up. Silcione holds and filled voids around sink.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	37.00

Subtotal for Job #1: 37.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE TOILET DOES NOT HOLD WATER IN THE BOTTOM OF THE BOWL.

CAUSE: Toilet not holding water

CORRECTION: Brought unit in. Connected antifreeze to pump since unit has been winterized and ran antifreeze through toilet. Antifreeze settled and then drained out of toilet. Needed new toilet valve gasket . Recieved new gasket. When trying to put gasket in back of toilet has a plastic tape runing up toilet that blocks seal from sitting properly. Had a more experienced tech try to set seal in put same problem happened. Removed toilet from unit to get better angle. Seal is still blocked and flap wont close properly. Tried to call sealflo but they were closed. Ball seal will not sit properly in lip with toilet. Plastic tabs and enforcement is blocking seal on top and bottom from sealing completely snd toilet flap will not close properly. Requesting new toilet. Placed old toielt back in unit while waiting for parts. Recieved new toilet. Removed old toielt from unit. Unboxed new toilet and placed flange on back bottom of toilet. Bolted toielt in place.connected water line. Since unit is winterized connectedantifreeze to pump and ran. Toielt did not leak when running. Checked to see if toielt would hold water and it does.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	70.30
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	16.65
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	5.55
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00





Z990 MISC LABOUR CODE (EXTERNAL) CCV 0.00

Parts

Part #	Description	Qty	Price	Total
385311658	310 seal	1.00	N/C	N/C
F100510478	SEAL, BALL VALVE TO SEAFLO TOILET	1.00	3.43	3.43
F100433270	TOILET, PLASTIC W/SEAL RDI SFRTPH-01	1.00	132.73	132.73

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TOILET AND SEAL	1.00	35.20	35.20

Subtotal for Job #2: 263.86

Job #3 - Warranty

COMPLAINT: CUSTOMER ADVISES THE CITY WATER INLET CHECK VALVE DOES NOT CLOSE UP.

CAUSE: City connection leaking

CORRECTION: Brought unit in and went to city inlet. When opening customer valve attached to inlet antifreeze came leaking out as soon as it was opened. Check valve it blown. Requesting new city inlet. Reieved new inlet. Took screws out of old inlet and cut putty out with putty knife. Cleaned excess putty up off area and put new putty on inlet. Screwed inlet in. Silcioned voids around inlet. Checked for leaks. No leaks.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00

Parts

Part #	Description	Qty	Price	Total
681162	94214 PW CITY WATER W/BRASS CHECK VA	1.00	17.64	17.64

Subtotal for Job #3: 73.14

Job #4 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE AUTO LEVEL JACKS ARE NOT SELF LEVELING. THE DOOR SIDE REAR JACK IS CLICKING LOUDLY WHEN GOING DOWN.

CAUSE: Stab jacks making sound

CORRECTION: Brought unit in. Ran stab jacks out. When running up could hear slight noise from rear jacks. Checked jacks and nothing was bent or loose. Added some lubricant to jacks and ran in and out. Sound is not as proficient. Jacks are working properly. Let customer know these are not leveling jacks they are stablizer jacks for support. Jacks will not auto level.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: on the regulator is does not switch from one tank to another

CAUSE: Regulator not working on nondoor side tank

CORRECTION: Turned on door side tank on regulator and opened valve. Range turned on. When turned to other tank and opening valve range does not work. took both lp tanks off and filled lp. Once lp filled on both tanks retested regulator on both tanks. Both tanks work





Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Subtotal for Job #5:			0.00

Job #MAXX - External

COMPLAINT: ROOF VENT COVER - INSTALLED EACH. CUSTOMER PREFERS WHITE.

CAUSE: Install air vent cover

CORRECTION: Recieved air vent cover. Went inside and opened vent. Once opened got on lift and marked where to put brackets for air vent cover. Shoot screws in on cover brackets. Place cover on brackets and bolted in place.

Labor			
Code	Description	Mechanic	Total
Z990	INSTALL MAXX AIR VENT	CCV	N/C

Parts				
Part #	Description	Qty	Price	Total
40431	CAMCO VENT COVER - WHITE	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
Subtotal for Job #MAXX:				0.00

Job #LP - External

COMPLAINT: FILL LP

CAUSE: Fill lp

CORRECTION: Removed lp tanks from regulator. Removed lp tanks off unit. Put on lp cart and took to filling station. Filled 2 20lb lp tanks.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C

Other Services				
Code	Description	Qty	Price	Total
LPG	LP GAS	8.00	N/C	N/C

Subtotal for Job #LP: 0.00

Parts Total: 153.80
 Labour Total: 185.00
 Sublet Total: 0.00
 Extras Total: 35.20
WORK ORDER TOTAL: 374.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : _____

Date: 15 Jan 2026

W/O: 78717
Promised Date: 31 DEC 25



Customer #: 45474
KITCHEN, JAMES D.



Customer Work
Order

