

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2533970
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CALB2SU044661
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	103 / 103
Labor rate:	\$185.00	ITEM #	CAT221EPIC-8
OWNER INFORMATION		DEALER RO #	78717
JAMES D KITCHEN		CLAIM START DATE	12/22/2025
4600 OXFORD CT		CLAIM END DATE	01/01/1900
Evansville, IN 47710			
USA			
Retail Date of Purchase	11/04/2025	WARRANTY EXPIRATION DATE	11/04/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-139-19-00-001562	Sink - Plumbing/Kitchen (Galley) Sink/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-12-22 11:37:07 :: THIS UNIT NEEDS TO BE SEALED AROUND THE KITCHEN SINK Seal around kitchen sink Broughy unit in. Went to kitchen sink and saw voids around inside of sink were it meets the countertop. Added clear silcione around sink and cleaned up excess. Let silcione set up to make sure excess was picked up. Silcione holds and filled voids around sink.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	60-711-01-00-004537	Seaflo Toilet - complete - Plumbing/Toilet (Seaflo)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-12-22 11:37:35 :: CUSTOMER ADVISES THAT THE TOILET DOES NOT HOLD WATER IN THE BOTTOM OF THE BOWL. Toilet not holding water Brought unit in. Connected antifreeze to pump since unit has been winterized and ran antifreeze through toilet. Antifreeze settled and then drained out of toilet. Needed new toilet valve gasket			
Model# NA	Dlr Sub Hrs	0.70	Sub Labor Amt	\$129.50
Serial# NA	Appr Hrs	0.50	Appr Labor Amt	\$92.50
	Notes			
	Sent to vendor, pending response			
	We can approve 0.5hr labor for this resolution.			
	UPDATED OPERATION CODE			

Labor

Line# 3	Operation Code	Operational Description		
	60-136-01-00-001480	City Water Connection - Plumbing/Fresh Water Supply/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-12-22 11:40:59 :: CUSTOMER ADVISES THE CITY WATER INLET CHECK VALVE DOES NOT CLOSE UP. City connection leaking Brought unit in and went to city inlet. When opening customer valve attached to inlet antifreeze came leaking out as soon as it was opened. Check valve it blown. Requesting new city inlet. Reieved new inlet. Took screws out of old inlet and cut putty out with putty knife. Cleaned excess putty up off area and put new putty on inlet. Screwed inlet in. Silcioned voids around inlet. Checked for leaks. No leaks.			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50

Notes

Submitted	Labor Amt	\$222.00	Approved	Labor Amt	\$185.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$222.00		Total	\$185.00

DEALER _____ DATE _____
SIGNATURE _____

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____

All repairs described have been inspected and are satisfactory.