

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78717
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 45474 - JAMES D. KITCHEN
Address: 4600 OXFORD CT. EVANSVILLE, IN

47710

Phone: 812-589-9665

Stock Number: 11503 - 2025 CATALINA SUMMIT 221EPIC 5ZT2CALB2SU044661

VIN: 5ZT2CALB2SU044661 HIN: SER#: 5ZT2CALB2SU044661

Mileage: 0 Work Order Comp: 15 JAN 26

Auth. No: Dealer #:

Warr. Date: 31 OCT 25 Work Order Date: 19 DEC 25 Inv #: 425862

WO #	Job #	Description	JOB INFORMATION
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78717	3	CUSTOMER ADVISES THE CITY WATER INLET CHECK VALVE DOES NOT CLOSE UP. City connection leaking Brought unit in and went to city inlet. When opening customer valve attached to inlet antifreeze came leaking out as soon as it was opened. Check valve it blown. Requesting new city inlet. Reieved new inlet. Took screws out of old inlet and cut putty out with putty knife. Cleaned excess putty up off area and put new putty on inlet. Screwed inlet in. Silcioned voids around inlet. Checked for leaks. No leaks.	
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78717	2	CUSTOMER ADVISES THAT THE TOILET DOES NOT HOLD WATER IN THE BOTTOM OF THE BOWL. Toilet not holding water Brought unit in. Connected antifreeze to pump since unit has been winterized and ran antifreeze through toilet. Antifreeze settled and then drained out of toilet. Needed new toilet valve gasket . Recieved new gasket. When trying to put gasket in back of toilet has a plastic tape runing up toilet that blocks seal from sitting properly. Had a more experienced tech try to set seal in put same problem happened. Removed toilet from unit to get better angle. Seal is still blocked and flap wont close properly. Tried to call sealflo but they were closed. Ball seal will not sit properly in lip with toilet. Plastic tabs and enforcement is blocking seal on top and bottom from sealing completely snd toilet flap will not close properly. Requesting new toilet. Placed old toielt back in	
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Claim : 78717

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unit while waiting for parts. Recieved new toilet. Removed old toielt from unit. Unboxed new toilet and placed flange on back botttom of toilet. Bolted toielt in place.connected water line. Since unit is winterized connectedantifreeze to pump and ran. Toielt did not leak when running. Checked to see if toielt would hold water and it does.

78717 1 NOTE: CUSTOMER WINTERIZED UNIT HIMSELF. THIS UNIT NEEDS TO BE SEALED AROUND THE KITCHEN SINK
 Seal around kitchen sink
 Broughy unit in. Went to kitchen sink and saw voids around inside of sink where it meets the countertop. Added clear silcione around sink and cleaned up excess. Let silcione set up to make sure excess was picked up. Silcione holds and filled voids around sink.

Part No	Job#	Description	PARTS	Qty	Price	Total
BBM94214	3	94214 PW CITY WATER W/BRASS CHECK		1.00	17.64	17.64
F100510478	2	SEAL, BALL VALVE TO SEAFLO TOILET		1.00	3.43	3.43
F100433270	2	TOILET, PLASTIC W/SEAL RDI SFRTPH		1.00	132.73	132.73

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.30	185.00	55.50
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.38	185.00	70.30
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.09	185.00	16.65
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.03	185.00	5.55
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	2	UPS-TOILET AND SEAL		1.00	35.20	35.20

Parts Total:	153.80
Labour Total:	185.00
Sublet Total:	0.00
Extras Total:	35.20

>>>>> Claim Total: 374.00

Customer Signature: _____

Date: _____