

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2534218
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC26TK096118
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	094 / 094A
Labor rate: \$185.00		ITEM #	CKT27GH-94
OWNER INFORMATION		DEALER RO #	78714
		CLAIM START DATE	12/22/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-103-01-00-001119	Operational Description Carpet - Interior/Flooring/Replace/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-12-22 14:08:04 :: REAR COMPARTMENT CARPET HAS HOLES Holes in carpet Noticed holes in rear compartment carpet. Parts request submitted Additional Note : bhoffman@americanrvcenter.com, 2025-12-22 14:08:47 :: PLEASE ADVISE ON HOW YOU WOULD LIKE TO FIX THIS ISSUE			
Model#	Dlr Sub Hrs	4.00	Sub Labor Amt \$740.00	
Serial#	Appr Hrs	2.50	Appr Labor Amt\$462.50	
	Notes under review thank you thank you cut the carpet in the crease where the carpet meets carpet, remove the damaged piece, install new, fasten new carpet along the edge that was cut as well and add a piece of quarter round where the carpet was cut.			

Labor

Line# 2	Operation Code	Operational Description		
	30-100-02-00-003062	Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-12-22 14:09:19 :: BELOW KITCHEN SINK DOORS RUB Undersink doors hitting Brought unit in. Saw undersink doors were rubbing against each other. Removed top screws from door hinge and adjusted hing over and secured to facia. Doors nonlonger hit			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-66-02-00-000664	Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-12-22 14:12:51 :: BEDROOM ENTRY DOOR NOT CLOSING FROM INSIDE Door not closing Brought unit in. Went to back entry door and noticed it was not closing properly. Adjusted striker plate. Door shuts but still not adjsted properly. Used a hammer and a piece of wood to hit on door frame on side of hinges. Door appeared to be sucked in too much to shut properly. Striked door by hinges to force frame back over. Door shuts properly now.			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
	Serial#	Appr Hrs	0.30	Appr Labor Amt\$55.50
	Notes			

Labor
Line# 4

Operation Code
20-69-01-17-000701

Operational Description
Thumb Latch - Exterior/Compartment Doors/Replace/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-01-19 09:33:19 :: MIDDLE COMPARTMENT DOOR WILL NOT OPEN Loose latch Took pictures showing i wasn't able to open the compartment door. Used a long rod to reach inside to move the latch. Once the door opened the latch and screw had fell off. Put the latch back on and tightened. Verified the door latch still opened after fix.

Model#

Dlr Sub Hrs 0.20

Sub Labor Amt \$37.00

Serial#

Appr Hrs 0.10

Appr Labor Amt \$18.50

Notes

please reinstall the thumb latch thank you

vcb

Submitted

Labor Amt \$851.00
Parts & Freight \$0.00
Total \$851.00

Approved

Labor Amt \$555.00
Parts & Freight \$0.00
Total \$555.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.