



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 78691
Promised Date:
24 DEC 25



Customer #: 38703
CLARK, KYLE



CUSTOMER WORK ORDER

WO #: 78691

Customer: 38703 - CLARK, KYLE -
812-573-9532

Tag:

Author: GA

Location: 0106 BH TO CLOSE

Stock #: 11587

Stock Desc: 2025 5W KEYSTONE

COUGAR HALF-TON 29RLI

Chassis #: 4YDFCGN27S2506224

Serial #: 4YDFCGN27S2506224

Mileage:

Licence:

Invoice #:

Date In: 13 DEC 25

Promised: 31 DEC 25

Date Sched:

Completed: 31 DEC 25

Warr. Date: 20 MAY 25

Job #1 - Internal

COMPLAINT: SELF LEVLERS AREN'T WORKING. CUSSTOMER STATES LAST TRIP OUT THEY DIDN'T WORK AND ALMOST LIFTED CAMPER OFF GROUND

CAUSE: Voltage to low and system needed recalibrated

CORRECTION: Pulled unit into bay and checked battery level on Self Leveling screen and reads 8.3v. Hooked up Shore Power Cord and screen now reads 14.2v. Checked disconnect in front compartment and it was left on. Attempted to run Self Leveling system and got a All Jack Fault Code. Manually Leveled Unit and recalibrated System. Ran the Retract All program and Auto Leveling program multiple times and both worked properly.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	N/C
Subtotal for Job #1:			0.00

Job #2 - External

THIS UNIT WAS HERE ON WO # 78517. NO NOTES ON WORK DONE

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #2:				0.00

Job #3 - External

TURN BATTERY DISCONNECT OFF WHEN DONE

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: NON DOOR SIDE COMPARTMENT WITH WATER CONNECTION IS LOOSE

CORRECTION: Compartment door is loose where track attaches to door itself. Door measuring 32.25in wide, 28in tall. Putting in part request for new door and decal. Received new door. Removed old door. Transferred Hydraulic arms to new door and installed on unit.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	144.00
Z990	MISCELLANEOUS REPAIR	JRK	0.00
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	SAR	36.00



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Parts

Part #	Description	Qty	Price	Total
701646	Diecut - 2023 - CG - Side - DC #17 -	1.00	14.82	14.82
739307	Baggage - Door - TH - 33" x 29" - RD	1.00	361.75	361.75
500627	CLEAR SIKASIL PLUS	1.00	10.87	10.87

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-BAGG DOOR	1.00	45.14	45.14
FRT	UPS- DECAL	1.00	12.05	12.05

Subtotal for Job #4: 624.63

Parts Total: 387.44
Labour Total: 180.00
Sublet Total: 0.00
Extras Total: 57.19
WORK ORDER TOTAL: 624.63

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Jan 2026

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