



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78677
Promised Date:
24 DEC 25

CUSTOMER WORK ORDER

WO #: 78677 (Appointment Date: 10 DEC 2025 - Time: 01:30pm)

Customer: 55766 - EMERY, PETER -

Tag:

Author: P.HUNT

Location: 1212 CHECK EMAIL OF
PHONE CALL

Stock #:

Stock Desc: 2025 TT CASITA PATRIOT
DELUXE

Chassis #:

Serial #: 1C9TB1510SR213117

Mileage:

Licence:

Invoice #: 425211

Date In: 10 DEC 25

Promised: 31 DEC 25

Date Sched:

Completed: 12 DEC 25

Warr. Date:

Job #1 - Warranty

COMPLAINT: FURNANCE IS NOT WORKING. HE HAS CONTACTED SUBURBAN AND THEY HAVE STATED IT IS UNDER WARRANTY AND WE ARE AN AUTHORIZED SERVICE CENTER

CAUSE: Bad Thermostat and Thermostat

CORRECTION: Looked over the Furnace install and layout. Outside Exhaust vents were installed with rivets, drilled them out and removed Exhaust cover. Made sure LP Tanks were turned off. Removed Furnace cover inside unit and removed the LP line. Had to remove 2 cap covered screws outside unit (under Exhaust) which is the rear mount for Furnace. Had to remove the wooden brace under Furnace in front the the rear brace thats mounted to Furnace could clear being removed thru cutout. Cut wires from Furnace and removed from unit. Put on bench, removed case and hooked up gas line and power source and test fired... unit would not ignite. Installed new igniter to test and furnace fired and ran properly. Reinstalled in case and test fired again, ran properly. Reinstalled in unit, which was fairly difficult due to how that mounted Furnace in front and back... had to hold up the front of Furnace while lining screws back into their original positions, had to do the same in the rear to reline Exhaust vents and screw mounts. Prior to installing front mount brace i had to prop up the front of furnace partially in the cutout to rewire Furnace. Hooked LP line back into Furnace and Turned on Thermostat and unit will ignite, fire up and shut off so next is to make sure the LP regulator has efficient pressure... testing with a DropTest. Going to move onto installing customer new thermostat. Unhooked thermostat from mount and the mount is installed with rivits and cutout is only about a half inch hole which is not big enough for the plugs to be removed nor if i was to splice the wires for the connectors to fit back thru for the remount which means the cutout has to be big enough for the plugs to fit thru. Marking my cutout and drilling out rivits, cut wires from old thermostat and cutout markings. I did Lay down drop cloth and vacuuming up fiberglass dust. Used crimped connectors and installed new thermostat. Test fired Furnace and she runs properly now. Cycled it twice and cycles properly as well. Finished the mount and mounted with screws instead of rivits. Cleaned up all my tools and mess and closed up unit. So bad igniter and thermostat was the issues with Furnace.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	231.25
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 231.25

Job #2 - External

PARTS CUSTOMER HAS ALREADY-THERMOSTAT

Customer #: 55766
EMERY, PETER



Parts
Part #
24181

Description
-50 RV ANTI-FREEZE GALLON

Qty
1.00

Price
N/C

Total
N/C

Subtotal for Job #2: 0.00

Parts Total: 0.00
Labour Total: 231.25
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 231.25

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Dec 2025

W/O: 78677
Promised Date: 31 DEC 25



Customer #: 55766
EMERY, PETER

