



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78655
Promised Date:
24 DEC 25

CUSTOMER WORK ORDER

WO #: 78655 (Appointment Date: 06 DEC 2025 - Time: 10:00am)

Customer: 55558 - HOPF, MEGAN -

Tag:

Author: BH

Location: 1219 CHECK TO SEE IF
CUSTOMER CALLED BACK

Stock #:

Stock Desc: 2025 TT FOREST RIVER
WILDWOOD

Chassis #:

Serial #: 4X4TWDE27SA281296

Mileage:

Licence:

Invoice #: 425342

Date In: 06 DEC 25

Promised: 31 DEC 25

Date Sched:

Completed: 19 DEC 25

Warr. Date:

Job #1 - Warranty

COMPLAINT: THE WATER PUMP IS NOT WORK

CAUSE: Possible water pump motor lock up

CORRECTION: Disconnected the wires from the water pump and checked for 12v. Water pump has 12v to it when the water pump switch is on but the water pump doesn't turn on. Put in a parts request for a new water pump.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Parts

Part #	Description	Qty	Price	Total
12475	COVPUMP WATER PUMP W/ FITTINGS AND F	1.00	53.07	53.07

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	30.17	30.17
FRT	UPS-WATERPUMP	1.00	15.85	15.85

Subtotal for Job #1: 191.59

Job #2 - External

COMPLAINT: THE WATER HEATER IS NOT WORKING CUSTOMER HAS NO INFO ON IF IT IS GAS OR ELE

CAUSE: Limit switch on the water heater tripped, reset the switch

CORRECTION: Connected the garden hose to the city water connection. Turned on the lp. Went to the bathroom and turned on the touch pad. Opened the hot side of the bathroom faucet and the touch pad showed E3 code. Went back to the water heater and pushed the button on the limit switch to reset. Went back to the bathroom faucet and opened the hot side. No code showed after reset. Shut off the garden hose and lp. Drained the grey tank and found the grey tank drain pipe has a crack in it. Not sure if it is a stress crack.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Customer #: 55558
HOPF, MEGAN



Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: THE FURNACE IS NOT WORKING PROPERLY.

CAUSE: Furnace is working as should

CORRECTION: Turned the lp tank on. Went to the thermostats and set the thermostat to the right to heat. Furnace fired and let it run for ten minutes without any hesitation. Shut off the furnace after .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #3:			0.00

Job #4 - External

COMPLAINT: THE AWNING IS NOT FUNCTIONING PROPERLY IT IS BROKEN

CAUSE: Motor end, awning arms is broken and ripped fabric

CORRECTION: Opened the awning and took pictures of the tags. Put in parts request for new awning fabric and awning arms.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #4:			0.00

Job #5 - External

COMPLAINT: THERE IS A BLACK BOX INSIDE THE COACH THAT IS BEEPING.

CAUSE: Possible battery could have low voltage.

CORRECTION: Plugged in the shore power. The only black box that would beep is the lp detector. Since the shore power is plugged in the lp detector is not beeping.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: THE TONGUE JACK IS NOT FUNCTIONING.IT RUNS BUT DOES NOT GO UP OR DOWN

CAUSE: Jack not extending or retracting

CORRECTION: Took pictures of the tongue jack and put in a parts request.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts				
Part #	Description	Qty	Price	Total
12474	TONGUE JACK, FRONT, ELECTRIC, 3500#,	1.00	186.19	186.19

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-TONGUE JACK	1.00	15.83	15.83



Subtotal for Job #6: 257.52

Job #7 - External

COMPLAINT: WHEN TESTING THE WATER SYSTEM AND ANY LEAKS FOUND GO ON THIS JOB

CAUSE: Grey tank drain pipe broke

CORRECTION: Drained the tanks and found the grey tank drain pipe has a big crack in it.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #7: 0.00

Job #8 - External

EST FEE

Other Services

Code	Description	Qty	Price	Total
PARTS	EST FEE	1.00	N/C	N/C

Subtotal for Job #8: 0.00

Parts Total: 239.26
Labour Total: 148.00
Sublet Total: 0.00
Extras Total: 61.85
WORK ORDER TOTAL: 449.11

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Dec 2025

W/O: 78655
Promised Date: 31 DEC 25



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