



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78646
Promised Date:
21 DEC 25

CUSTOMER WORK ORDER

WO #: 78646 (Appointment Date: 04 DEC 2025 - Time: 11:00am)

Customer: 45731 - NELMS, ROGER -
(812) 208-8718

Tag:
Author: BH
Location: 1217 GET WIITH PARTS
ABOUT PARTS

Stock #:
Stock Desc: 2025 5W KEYSTONE
COUGAR HERO 320RDS
Chassis #:
Serial #: 4YDFCGR22S2505265
Mileage:
Licence:

Invoice #: 425256
Date In: 04 DEC 25
Promised: 31 DEC 25
Date Sched:
Completed: 15 DEC 25
Warr. Date:

Job #1 - Warranty

COMPLAINT: DRAIN VALVES LEAKING BLACK WHEN YOU REMOVE THE CAP OFF THE DRAIN IT SPLASHES YOU

CAUSE: T handles were dry added lubricant

CORRECTION: Took the sewer cap off and pink antifreeze splashed on to the floor. Checked the dump t handles to see if they were all the way closed. Connected the sewerhose. Didn't seem to be closed, pulled the t handle and lubricated the t handles and closed the valves. Filled the black tank to 1/3 by filling through the flush port. Put a dry paper towel under the drain and waited. Drained the tank after sitting for 2+hours and shower Ben.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	73.80
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	16.20

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 90.00

Job #2 - Warranty

COMPLAINT: DRAIN VALVE LEAKING GREY WHEN YOU REMOVE THE CAP OFF THE DRAIN IT SPLASHES YOU

CAUSE: T handles were dry added lubricant

CORRECTION: Took the sewer cap off and pink antifreeze splashed on to the floor. Checked the dump t handles to see if they were all the way closed. Connected the sewerhose. Didn't seem to be closed, pulled the t handle and lubricated the t handles and closed the valves. Put a dry paper towel under the drain and waited. Put a garden hose down the kitchen sink to fill the grey tank 1/3. Drained the tank after sitting for 2+hours.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	90.00

Subtotal for Job #2: 90.00

Job #3 - Warranty

COMPLAINT: THE BED ROOM SLIDE ROOM KEEP COMING IN AND OUT NOT STRAIGHT



Customer #: 45731
NELMS, ROGER





CAUSE: Bad motor assembly
 Replace slideroom motor

CORRECTION: Went to the right side of the bed slideroom and had another tech to push the button for the slideroom. Slideroom didn't move. Unscrewed the cover from the cable system and had the tech push the button again while inspecting the motor assembly. Sounded like the motor was running but nothing happened. Took pictures of the motor assembly and put in a parts request. Put the cover back on the cables.

Brought unit in. Went inside and disconnected wires to slideroom motor. Took nut off bolt holding cables in on top and bottom and removed brackets from slideroom. Went outside and removed bulb seal. Took screws out securing mount and cut silicone on outside. Pried out to remove from unit. Once assembly was out pinched chain to remove motor from chain. Once removed realized new motor was for wrong side. Waiting for correct motor. Received correct motor. Pinched chain and set motor in. Put set screws in motor. Went on lift and placed brackets back inside and set assembly in place and screwed in. Got off lift went back inside and placed brackets on slideroom. Once in place put plastic caps on cables and attached nuts and washer loosely. Checked tension on cables and set to 20 on bottom and 10 on top. Ran slideroom in and out three times and checked tension again. Adjusted back and ran rooms in and out again to check. Tension is good. Put covers over slideroom motors and cleaned inside. Went outside and put bulb seal back up and siliconed.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	129.60
Z990	MISCELLANEOUS REPAIR	CCV	91.80
Z990	MISCELLANEOUS REPAIR	CCV	82.80
Z990	MISCELLANEOUS REPAIR	CCV	55.80

Parts				
Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	10.87	10.87
Subtotal for Job #3:				370.87

Job #4 - External
 CUSTOMER GOT FROM CAMPING WORLD AND IS LEAVING DEC 12 TO LEAVE FOR CALIFORNIA
 THIS UNIT IS WINTERIZED

Subtotal for Job #4: 0.00

Job #5 - Warranty
 COMPLAINT: HE INSET TRIM ON THE OFF DOOR SIDE REAR SLIDE IS COMING LOOSE

CAUSE: All insert trim has shrunk dramatically

CORRECTION: Put the insert trim back in above the off doorside slideroom. Took pictures.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	36.00
Subtotal for Job #5: 36.00			

Job #6 - External
 COMPLAINT: Transferred to BAS*78686 on 12 DEC 25
 Estimate amount was 0.00
 TIGHTEN UP THE RED ANDERSON

CAUSE: Loose set screws on the Anderson

CORRECTION: Set the torque wrench to 40ftlb and torque the 4 set screws as noted on the Anderson.

Labor			
Code	Description	Mechanic	Total



Subtotal for Job #6: 0.00

Job #7 - External

Transferred to BAS*78686 on 12 DEC 25
Estimate amount was 0.00
INSTALL WINEGAURD GATEWAY

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C

Subtotal for Job #7: 0.00

Job #8 - External

Transferred to BAS*78686 on 12 DEC 25
Estimate amount was 0.00
SLIDE TIME INSTALL

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	N/C

Subtotal for Job #8: 0.00

Parts Total: 10.87
Labour Total: 576.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 586.87

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 15 Dec 2025

W/O: 78646
Promised Date: 31 DEC 25



Customer #: 45731
NELMS, ROGER

