



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH504 47 (PA03943481	Reference no.	78646	Status	Approved
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Servicing Dealer 1194 **Name** Basden's American RV **Address** 600 E Baseline Rd
Evansville, IN 47725 **VIN** 4YDFCGR22S2505265 **Retail sold on** 4/5/2025

For paper claims only use one pre-authorization number per warranty claim form.

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.

The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



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Root			Approved Actual			Base	
Operation Description	Sublet	Sub Hours	Hours	hours	Qty	hours	Complaint/Cause/Correction
6100702A	Drain Lines - Waste - Repair	0	0.5	0.5	1	0.2	<p>Complaint: DRAIN VALVES LEAKING BLACK WHEN YOU REMOVE THE CAP OFF THE DRAIN IT SPLASHES YOU</p> <p>Cause: T handles were dry added lubricant</p> <p>Correction: Took the sewer cap off and pink antifreeze splashed on to the floor. Checked the dump t handles to see if they were all the way closed. Connected the sewerhose. Didn't seem to be closed, pulled the t handle and lubricated the t handles and closed the valves. Filled the black tank to 1/3 by filling through the flush port. Put a dry paper towel under the drain and waited. Drained the tank after sitting for 2+hours and shower Ben.</p> <p>KRV-Approved per customer call/approved as goodwill Per customer cables did have to be repaired/re-routed.</p>
6100703A	Drain Lines - Waste - Repair	0	0.5	0.5	1	0.2	<p>Complaint: DRAIN VALVE LEAKING GREY WHEN YOU REMOVE THE CAP OFF THE DRAIN IT SPLASHES YOU</p> <p>Cause: T handles were dry added lubricant</p> <p>Correction: Took the sewer cap off and pink antifreeze splashed on to the floor. Checked the dump t handles to see if they were all the way closed. Connected the sewerhose. Didn't seem to be closed, pulled the t handle and lubricated the t handles and closed the valves. Put a dry paper towel under the drain and waited. Put a garden hose down the kitchen sink to fill the grey tank 1/3. Drained the tank after sitting for 2+hours.</p> <p>KRV-Approved per customer call/approved as goodwill Per customer cables did have to be repaired/re-routed.</p>
1208702B	Slide Out Mechanism, Norco,0 Motor	0	2	2	1	0.5	<p>Complaint: THE BED ROOM SLIDE ROOM KEEP COMING IN AND OUT NOT STRAIGHT</p> <p>Cause: Bad motor assembly</p>

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button again while inspecting the motor assembly. Sounded like the motor was running but nothing happened. Took pictures of the motor assembly and put in a parts request. Put the cover back on the cables.

KRV-approved to replace motor
KRV - VCB

3202302B	Vinyl Trim - Gimp & etc. -	0	0.2	0.2	1	0.2
	Replace - per 3 ft					

Complaint: HE INSET TRIM ON THE OFF DOOR SIDE REAR SLIDE IS COMING LOOSE

Cause: All insert trim has shrunk dramatically

Correction: Put the insert trim back in above the off doorside slideroom. Took pictures.

KRV – REPAIR ONLY approved.

Pre-Authorization number: PREAUTH50447

3.2

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