

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78646
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 45731 - ROGER NELMS
Address: 10820 KNOB HILL BULV LAWRENCEVILLE, IL

62439

Phone: (812) 208-8718

Stock Number: 2025 COUGAR HERO 320RDS

VIN:

HIN:

SER#: 4YDFCGR22S2505265

Mileage:

Work Order Comp: 15 DEC 25

Auth. No:

Dealer #: 1194

Warr. Date:

Work Order Date: 04 DEC 25 Inv #: 425257

WO # Job # Description JOB INFORMATION

78646 5 HE INSET TRIM ON THE OFF DOOR SIDE REAR SLIDE IS COMING LOOSE
All insert trim has shrunk dramatically
Put the insert trim back in above the off doorside slideroom.
Took pictures.

78646 1 DRAIN VALVES LEAKING BLACK WHEN YOU REMOVE THE CAP OFF THE DRAIN
IT SPLASHES YOU
T handles were dry added lubricant
Took the sewer cap off and pink antifreeze splashed on to the
floor. Checked the dump t handles to see if they were all the way
closed. Connected the sewerhose. Didn't seem to be closed, pulled
the t handle and lubricated the t handles and closed the valves.
Filled the black tank to 1/3 by filling through the flush port.
Put a dry paper towel under the drain and waited. Drained the
tank after sitting for 2+hours and shower Ben.

78646 2 DRAIN VALVE LEAKING GREY WHEN YOU REMOVE THE CAP OFF THE DRAIN IT
SPLASHES YOU
T handles were dry added lubricant
Took the sewer cap off and pink antifreeze splashed on to the
floor. Checked the dump t handles to see if they were all the way
closed. Connected the sewerhose. Didn't seem to be closed, pulled
the t handle and lubricated the t handles and closed the valves.
Put a dry paper towel under the drain and waited. Put a garden
hose down the kitchen sink to fill the grey tank 1/3. Drained the
tank after sitting for 2+hours.

Claim : 78646

 WO # Job # Description JOB INFORMATION

78646 3 THE BED ROOM SLIDE ROOM KEEP COMING IN AND OUT NOT STRAIGHT
 Bad motor assembly Replace slideroom motor
 Went to the right side of the bed slideroom and had another tech
 to push the button for the slideroom. Slideroom didn't move.
 Unscrewed the cover from the cable system and had the tech push
 the button again while inspecting the motor assembly. Sounded
 like the motor was running but nothing happened. Took pictures of
 the motor assembly and put in a parts request. Put the cover back
 on the cables. Brought unit in. Went inside and disconnected
 wires to slideroom motor. Took nut off bolt holding cables in on
 top and bottom and removed brackets from slideroom. Went outside
 and removed bulb seal. Took screws out securing mount and cut
 silicone on outside. Pried out to remove from unit. Once assembly
 was out pined chain to remove motor from chain. Once removed
 realized new motor was for wrong side. Waiting for correct motor.
 Received correct motor. Pinned chain and set motor in. Put set
 screws in motor. Went on lift and placed brackets back inside and
 set assembly in place and screwed in. Got off lift went back
 inside and placed brackets on slideroom. Once in place put
 plastic caps on cables and attached nuts and washer loosely.
 Checked tension on cables and set to 20 on bottom and 10 on top.
 Ran slideroom in and out three times and checked tension again.
 Adjusted back and ran rooms in and out again to check. Tension is
 good. Put covers over slideroom motors and cleaned inside. Went
 outside and put bulb seal back up and siliconed.

Part No	Job#	Description	PARTS	Qty	Price	Total
F100442547	3	Actuator - Motor Kit - RH - 20201		0.00	206.20	0.00
500627	3	CLEAR SIKASIL PLUS		1.00	10.87	10.87

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	5	MISCELLANEOUS REPAIR		0.20	180.00	36.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	180.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.41	180.00	73.80
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.09	180.00	16.20
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	180.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.50	180.00	90.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	180.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.72	180.00	129.60
Z990	3	MISCELLANEOUS REPAIR		0.51	180.00	91.80
Z990	3	MISCELLANEOUS REPAIR		0.46	180.00	82.80
Z990	3	MISCELLANEOUS REPAIR		0.31	180.00	55.80

Claim : 78646

Lab Code Job# Description LABOUR Hrs Rate Total

Excode Job# Description EXTRAS Qty Price Total

SS 1 SHOP SUPPLIES 1.00 0.00 0.00

Parts Total: 10.87
Labour Total: 576.00
Sublet Total: 0.00
Extras Total: 0.00

>>>> Claim Total: 586.87

Customer Signature: _____

Date: _____