



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78642
Promised Date:
24 DEC 25

CUSTOMER WORK ORDER

WO #: 78642

Customer: 52726 - EVANS, CHARLES -
812-204-7138

Tag:

Author: BH

Location: 0316 CHECK WORK

Stock #: 11483

Stock Desc: 2025 TT ALLIANCE RV

DELTA 262RB

Chassis #: 7M5TD2927SC304523

Serial #: 7M5TD2927SC304523

Mileage: 0

Licence:

Invoice #:

Date In: 03 DEC 25

Promised: 31 DEC 25

Date Sched:

Completed: 13 MAR 26

Warr. Date: 25 FEB 25

Job #1 - Internal

COMPLAINT: THIS IS IN SPOT 56 BATHROOM SINK NEAR THE DRAIN HAS RUST

CAUSE: Sink

CORRECTION: Inspected sink by drain and there is some rusting where the Drain meets the Sink. Part requested new sink.

Sink

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: Slide out Front window screen. The rubber retainer is not in place. Have similar issues on the other slide screens.

CAUSE: Inserts in screening came loose and wrinkles in some of the corners.

CORRECTION: The insert that holds the screening in track came out and screen was loose in the corner. Pulled screen and pulled back insert and repositioned the screen and reinstalled the insert to hold it in place. Inspected the other screens on slideout... the screen across from one i repaired looks fine. The other 2 larger screens have wrinkles in the top left corners of both and one of them have a strip thats pulled out and a loose. Pulled insert and tighted screening and reinstalled inserts. Reinstalled screens.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	55.50

Subtotal for Job #2: 55.50

Job #3 - Warranty

COMPLAINT: Top drawer of pantry. Staples pulled out of wood support.

CORRECTION: Customer used Nails and wood filler in drawer. Took pics. And part request new drawer.

Labor



Customer #: 52726
EVANS, CHARLES



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	5.55
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	12.95

Parts

Part #	Description	Qty	Price	Total
12471	CUSTOM PANTRY DRAWER - ALLIANCE	1.00	52.00	52.00

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - DRAWER BOX	1.00	23.00	23.00

Subtotal for Job #3: 130.50

Job #4 - Warranty

COMPLAINT: Dinette is rubbing against the counter extension when retracted.

CAUSE: Folding table lock are i believe are bent cause they are touching the backside when in the downward position. Either that or the slideout is coming in to far.

CORRECTION: I ran the slideroom in and can see where customer complaint is. I removed the cushions and paper towel customer put in place and can see where the folding table has rubbed the finish off of side of dinnette. Inspected the folding table and it appears the folding table is not folding all the way but the locking arms the the bottom side of folding table is touching the side of cabinet. Measured the sliderooms depth and they are even on both sides so either the slideroom dimensions are off, countertop dimensions are off or what i think is the issue and thats the folding table is not collapsing all the way. Part requesting new folding table, and side of Dinnette. Spoke with Ben in regards and requesting new correct Hinges for folding table and new sid3 wooding for Dinnette. Spoke with Ben and Manufacturer and Manufacturer recommended that the right side Bench seat should be disassembled and cut back 1/2in to put distance from the foldable counter top. Manufacturer approved 2.5hrs. After disassembling and removing the right side Bench seat the only way to remove the backside of Bench is to remove the Left side Bench and remove the long back bench to gain access to the mount screws to the right side Bench Backing which logically is going to take longer than 2.5hrs but Me, Ben and Brett spoke with the Manufacturer again and explained what we were looking at and Manufacturer admitted it could take 3.5hrs and to take pics and notes on the process. Removed lower panels on the left side Dinnette and removed mount screws for the bench frame. Loosened the receptical and removed the front panels of the back bench and feed the receptical thru. Removed all the mount screws to the Back Bench frame and worked it out of the way. Removed the backing panel from the Right bench and removed the Right backing frame. Removed the Facia side of bench that will have to be rebuilt from the orginal damages. Removed all staples from removing panels and made all my 1/2in cuts. The 2 panels at the foot of the Long Back Bench damaged while removing, so ill need a Panel and seam tape in this Wood Grained print. Part requesting. Reassembling the Backing to the Right Bench seat and reinstalled in place back in position. Removed a bunch of staples from the Long Back Bench and secured frame back into place. Cant Reassemble the rest of the Benching till i get the Panel and Seam tape.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	462.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00

Parts

Part #	Description	Qty	Price	Total
20163	Stile - 2.5 x 108 - LC Square - Eilo	1.00	8.97	8.97
BRV11133	11133 Tape - Seam - 1 - Ashlyn Cherr	50.00	0.12	6.00
20180	PANEL - DECOR 4 STAR - ELLOREE	1.00	42.48	42.48





Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - SEAM TAPE	1.00	13.08	13.08
FRT	UPS FREIGHT - PANEL	1.00	98.01	98.01
FRT	UPS-STILE	1.00	23.14	23.14

Subtotal for Job #4: 654.18

Job #5 - Internal

COMPLAINT: Also have the backsplash bubbling in the kitchen. Can't really tell in pictures. Has done it before behind the stove as well.

CAUSE: ...

CORRECTION: Inspected the backsplash in kitchen and not finding any "bubbling" where laminated backsplash is coming off wall. When you rub you hand down backsplash, you can feel where the 2 wall panels meet each other... new Laminated backsplash wont change this and normal cause the laminate is only so thick.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: loose piece of trim wood on the back side of the slideout.

CAUSE: Staples broke thru trim.

CORRECTION: Inspected the backing wall on the Slideroom and found a loose piece of trim. Stapled back in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Subtotal for Job #6: 18.50

Job #7 - Warranty

COMPLAINT: The top latch for the fridge broke off, so no latch.

CAUSE: Latch on handle is broke off.

CORRECTION: Latch on Fridge handle is broke off so it does not latch closed. Part requested new handle.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	81.40
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	11.10

Parts

Part #	Description	Qty	Price	Total
25164	Latch Handle - Fresher Door - Refer	1.00	17.26	17.26

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - HANDLE	1.00	12.69	12.69

Subtotal for Job #7: 122.45





Job #8 - Internal

COMPLAINT: About the center of the slide out it is leaving this on the floor. You can see it, but it is faint because the wife cleaned the floor. Also, there were initially black shavings at the front of the slide on the floor when extended. This has stopped, but I am concerned that the slide needs adjustment/inspection.

CAUSE: No adjustments needed.

CORRECTION: Ran slideroom in and out and checked measurements of slideroom and everything is running properly and no adjustments are needed at the point.

Labor		Mechanic	Total
Code	Description		
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #8:			0.00

Job #9 - Internal

COMPLAINT: LOOK AT THE DRAWER UNDER THE TV THE BOTTOM ONE IS NOT COMING OUT

CAUSE: Drawer

CORRECTION: Removed upper drawer. Seen that the center board on the drawer had fallen. Removed drawer. Cut off staples. Stapled back board on drawer. Put drawers in and tested. Removed cabinet face with damaged stile. Cut and installed new stile. Put back together and put back on bench seat.

Labor		Mechanic	Total
Code	Description		
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Subtotal for Job #9:			0.00

Parts Total:	126.71
Labour Total:	684.50
Sublet Total:	0.00
Extras Total:	169.92
WORK ORDER TOTAL:	981.13

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 13 Mar 2026

Customer Signature : _____

