



Warranty Authorization Form

Date: 3/13/2026

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200
cbruce@americanrvcenter.com

General Information

Pre-Auth #: 113209 Unit: 7M5TD2927SC304523
Series: Delta Model: 2025DEL262RB
Notes:
Status: Approved

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 20035A SINK - BATHROOM - REPLACE (photos required) Fault Code: CUSTOMER PAY

Serial #: Model #: Notes: 12/9/25-SP- AT THIS POINT IN OWNERSHIP, RUST COULD HAVE BEEN CAUSED BY NOT PROPERLY MAINTAINING OR CLEANING WITH CHEMICALS THAT WOULD CAUSE THIS DAMAGE.

Problem: THIS IS IN SPOT 56 BATHROOM SINK NEAR THE DRAIN HAS RUST

Time Requested: 1

Cause: Inspected sink by drain and there is some rusting where the Drain meets the Sink. Part requested new sink.

Time Allowed: 0

Remedy: REPLACE THE SINK

Sublet Repairs: 0.00

Part Return Req: No

Status: Denied

Denial Code:

Operation Line 2

Flat Rate Code: 22451 WINDOW - SCREEN - REPAIR (Window etching required & full length photo of window) *Fault Code:* LOOSE

Serial #:

Model #:

Notes:

Problem: Slide out Front window screen. The rubber retainer is not in place. Have similar issues on the other slide screens.

Time Requested: .3

Time Allowed: .3

Cause: Inserts in screening came loose and wrinkles in some of the corners.

Sublet Repairs: 0.00

Remedy: The insert that holds the screening in track came out and screen was loose in the corner. Pulled screen and pulled back insert and repositioned the screen and reinstalled the insert to hold it in place. Inspected the other screens on slideout... the screen across from one i repaired looks fine. The other 2 larger screens have wrinkles in the top left corners of both and one of them have a strip thats pulled out and a loose. Pulled insert and tightened screening and reinstalled inserts. Reinstalled screens.

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 14014 CABINET - BASE - STILE REPLACE (Photos required) *Fault Code:* POOR CONNECTION

Serial #:

Model #:

Notes:

Problem: Top drawer of pantry. Staples pulled out of wood support.

Time Requested: .7

Cause: Customer used Nails and wood filler in drawer. Took pics. And part request new drawer.

Time Allowed: .3

Remedy: REPLACE THE DAMAGED WOOD

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 4

Flat Rate Code: 14034 COUNTERTOP - KITCHEN - REPAIR
(Photos required)

Fault Code: MISALIGNED

Serial #: Model #: Notes: Sean B - - 2/12/26/ - 2.5 approved trimming down bench Sean B - - 12/9/25/ -this needs to be done and updated prior to approval - no pics or response on the repair that was stated . please advise. - spoke to the service manager - stated to recess the panel on the kitchen that the extended countertop is attached to - using backers and building a frame to recess the panel . please advise on time it took - i will approve the 2 hrs. asked for by the dealership on this particular repair - as this is a first attempt to repair this way. please update pre auth once repair has been attempted. Sean B - - 12/9/25/ - spoke to the service manager - stated to recess the panel on the kitchen that the extended countertop is attached to - using backers and building a frame to recess the panel . please advise on time it took - i will approve the 2 hrs. asked for by the dealership on this particular repair - as this is a first attempt to repair this way. please update pre auth once repair has been attempted.

Problem: Dinette is rubbing against the counter extension when retracted.

Time Requested: 2.5

Cause: Folding table lock are i believe are bent cause they are touching the backside when in the downward position. Either that or the slideout is coming in to far.

Time Allowed: 2.5

Sublet Repairs: 0.00

Remedy: I ran the slideroom in and can see where customer complaint is. I removed the cushions and paper towel customer put in place and can see where the folding table has rubbed the finish off of side of dinnette. Inspected the folding table and it appears the folding table is not folding all the way but the locking arms the the bottom side of folding table is touching the side of cabinet. Measured the sliderooms depth and they are even on both sides so either the slideroom dimensions are off, countertop dimensions are off or what i think is the issue and thats the folding table is not collapsing all the way. Part requesting new folding table, and side of Dinnette. Spoke with Ben in regards and requesting new correct Hinges for folding table and new sid3 wooding for Dinnette.

Part Return Req: No

Status: Approved

Operation Line 5

Flat Rate Code: 14085 TRIM - INTERIOR - REPAIR

Fault Code: LOOSE

Serial #: Model #: Notes:

Problem: loose piece of trim wood on the back side of the slideout.

Time Requested: .2

Cause: Staples broke thru trim.

Time Allowed: .1

Remedy: Inspected the backing wall on the Slideroom and found a loose piece of trim. Stapled back in place.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 6

Flat Rate Code: 22356 REFRIGERATOR - DOOR HANDLE - REPLACE - *Fault Code:* BROKEN
DOMETIC (model/serial # required)(Photos required)

Serial #: NA *Model #:* FCR10DCGTA *Notes:* 12/9/25-SP - S/N OF REFER IS REQUIRED FOR VENDOR
SUBMISSION 12/9 bh -- bh added photo

Problem: The top latch for the fridge broke off, so no latch.

Time Requested: .5

Cause: Latch on handle is broke off.

Time Allowed: .5

Remedy: Latch on Fridge handle is broke off so it does not latch closed. Part requested new handle.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved