

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78642
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC
Customer: 52726 - CHARLES EVANS
Address: 6508 OLD STATE RD EVANSVILLE, IN

47710

Phone: 812-204-7138

Stock Number: 11483 - 2025 DELTA 262RB 7M5TD2927SC304523

VIN: 7M5TD2927SC304523 HIN:

SER#: 7M5TD2927SC304523

Mileage: 0

Work Order Comp: 13 MAR 26

Auth. No:

Dealer #:

Warr. Date: 25 FEB 25

Work Order Date: 03 DEC 25

Inv #: 427371

WO # Job # Description JOB INFORMATION

78642 3 Top drawer of pantry. Staples pulled out of wood support.
Customer used Nails and wood filler in drawer. Took pics. And
part request new drawer.

78642 4 Dinette is rubbing against the counter extension when retracted.
Folding table lock are i believe are bent cause they are touching
the backside when in the downward position. Either that or the
slideout is coming in to far.
I ran the slideroom in and can see where customer complaint is. I
removed the cushions and paper towel customer put in place and
can see where the folding table has rubbed the finish off of side
of dinnette. Inspected the folding table and it appears the
folding table is not folding all the way but the locking arms the
the bottom side of folding table is touching the side of cabinet.
Measured the sliderooms depth and they are even on both sides so
either the slideroom dimensions are off, countertop dimensions
are off or what i think is the issue and thats the folding table
is not collapsing all the way. Part requesting new folding table,
and side of Dinnette. Spoke with Ben in regards and requesting
new correct Hinges for folding table and new sid3 wooding for
Dinnette. Spoke with Ben and Manufacturer and Manufacturer
recommended that the right side Bench seat should be disassembled
and cut back 1/2in to put distance from the foldable counter top.
Manufacturer approved 2.5hrs. After disassembling and removing
the right side Bench seat the only way to remove the backside of
Bench is to remove the Left side Bench and remove the long back

Claim : 78642

 WO # Job # Description JOB INFORMATION

bench to gain access to the mount screws to the right side Bench Backing which logically is going to take longer than 2.5hrs but Me, Ben and Brett spoke with the Manufacturer again and explained what we were looking at and Manufacturer admitted it could take 3.5hrs and to take pics and notes on the process. Removed lower panels on the left side Dinnette and removed mount screws for the bench frame. Loosened the receptical and removed the front panels of the back bench and feed the receptical thru. Removed all the mount screws to the Back Bench frame and worked it out of the way. Removed the backing panel from the Right bench and removed the Right backing frame. Removed the Facia side of bench that will have to be rebuilt from the original damages. Removed all staples from removing panels and made all my 1/2in cuts. The 2 panels at the foot of the Long Back Bench damaged while removing, so ill need a Panel and seam tape in this Wood Grained print. Part requesting. Reassembling the Backing to the Right Bench seat and reinstalled in place back in position. Removed a bunch of staples from the Long Back Bench and secured frame back into place. Cant Reassemble the rest of the Benching till i get the Panel and Seam tape.

78642 7 The top latch for the fridge broke off, so no latch.
 Latch on handle is broke off.
 Latch on Fridge handle is broke off so it does not latch closed.
 Part requested new handle.

78642 2 Slide out Front window screen. The rubber retainer is not in place. Have similar issues on the other slide screens.
 Inserts in screening came loose and wrinkles in some of the corners.
 The insert that holds the screening in track came out and screen was loose in the corner. Pulled screen and pulled back insert and repositioned the screen and reinstalled the insert to hold it in place. Inspected the other screens on slideout... the screen across from one i repaired looks fine. The other 2 larger screens have wrinkles in the top left corners of both and one of them have a strip thats pulled out and a loose. Pulled insert and tighted screening and reinstalled inserts. Reinstalled screens.

78642 6 loose piece of trim wood on the back side of the slideout.
 Staples broke thru trim.
 Inspected the backing wall on the Slideroom and found a loose piece of trim. Stapled back in place.

Part No	Job#	Description	PARTS	Qty	Price	Total
24676	3	CUSTOM PANTRY DRAWER - ALLIANCE		1.00	52.00	52.00

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Part No	Job#	Description	PARTS	Qty	Price	Total
20163	4	Stile - 2.5 x 108 - LC Square - E		1.00	8.97	8.97
25911	4	Catch - Neodymium Magnetic - 32#		0.00	7.80	0.00
25773	4	Plate - Strike - .625 x 1.5 Bla		0.00	0.00	0.00
ALL-10869	4	10869 Stile - 2.50 x 108 - LC Squ		0.00	9.22	0.00
ALL-10867	4	10867 Stile - 2 x 108 - LC Square		0.00	8.78	0.00
20143	4	11133 Tape - Seam - 1 - Ashlyn Ch		50.00	0.12	6.00
20180	4	PANEL - DECOR 4 STAR - ELLOREE		1.00	42.48	42.48
25164	7	Latch Handle - Fresher Door - Ref		1.00	17.26	17.26

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.03	185.00	5.55
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.07	185.00	12.95
Z990	4	MISC LABOUR CODE (EXTERNAL)		2.50	185.00	462.50
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	195.00	0.00
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.44	185.00	81.40
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.06	185.00	11.10
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.30	185.00	55.50
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.10	185.00	18.50
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	3	FED-EX - DRAWER BOX		1.00	23.00	23.00
FRT	4	FED-EX - SEAM TAPE		1.00	13.08	13.08
FRT	4	UPS FREIGHT - PANEL		1.00	98.01	98.01
FRT	4	UPS-STILE		1.00	23.14	23.14
FRT	7	FED-EX - HANDLE		1.00	12.69	12.69

Parts Total: 126.71
Labour Total: 684.50
Sublet Total: 0.00
Extras Total: 169.92

>>>> Claim Total: 981.13

Customer Signature: _____

Date: _____