



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 78632  
Promised Date:  
21 DEC 25



Customer #: 21666  
SKOMP, DIANA K.



## CUSTOMER WORK ORDER

WO #: 78632 (Appointment Date: 02 DEC 2025 - Time: 10:30am)

Customer: 21666 - SKOMP, DIANA K. -  
812-890-4553

Tag:

Author: BJW

Location: 1222 CHECK STATUS WITH  
JRK

Stock #: 11489

Stock Desc: (11489) 2025 ALLIANCE RV  
DELTA 292RL

Chassis #: 7M5TD3321SC304564

Serial #: 7M5TD3321SC304564

Mileage:

Licence:

Invoice #:

Date In: 02 DEC 25

Promised: 31 DEC 25

Date Sched:

Completed: 20 DEC 25

Warr. Date: 25 FEB 25

### Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE WATER FLOW IS RESTRICTED IN THE KITCHEN  
SINK.

CALL 812-486-6067

CAUSE: Low flow at kitchen sink

CORRECTION: Took faucet head off and cleaned out the fliter screens and it flows properly. Put a jug of  
winterize solution and tested it through the water pump with the solution.

#### Labor

| Code                 | Description                 | Mechanic | Total |
|----------------------|-----------------------------|----------|-------|
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Subtotal for Job #1: |                             |          | 0.00  |

### Job #2 - Warranty

COMPLAINT: CUSTOMER TRIED TO USE THE FURNACE, BUT IT WILL COME ON FOR 3-4 SECONDS  
AND THEN IT GOES RIGHT BACK OFF.

CAUSE: Customer stated furnace runs for 4 seconds then goes off

CORRECTION: After inspection of the furnace. I pulled the furnace from the unit and tested the control  
board and the voltage and it worked properly on the test table. So i put the furnace back in the camper and  
turned it on and tested the voltage coming from the thermostat and the voltage dropped all the way to 4  
volts and it needs 12 volts to function properly. So we have a bad thermostat. Going to put a parts request  
in for a new one

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) |          | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | BRM      | N/C   |

#### Parts

| Part # | Description                           | Qty  | Price | Total |
|--------|---------------------------------------|------|-------|-------|
| 26086  | 26086 Thermostat - Digital_ - Heat/Co | 1.00 | N/C   | N/C   |

#### Other Services

| Code | Description    | Qty  | Price | Total |
|------|----------------|------|-------|-------|
| FRT  | UPS-THERMOSTAT | 1.00 | N/C   | N/C   |

Subtotal for Job #2: 0.00





### Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT 2 OF THE WINDOW SHADES ARE DOWN AND WONT GO UP AND ONE WONT STAY UP.

CAUSE: Fabric blinds wont go up

CORRECTION: After inspection of the blinds. There are 3 that will not go back up. So i put a parts request in for 3 new ones. Pull the blinds and adjusted them and got them working properly. I noticed when i first looked at them they were pulled well beyond the window. I would recommend only pulling them a little past the window frame.

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Subtotal for Job #3: |                             |          | 0.00  |

### Job #4 - Internal

COMPLAINT: CUSTOMER CAN NOT GET THE HOSE TO GO INTO THE QUICK CONNECT ON THE OUTSIDE SHOWER.

CAUSE: Customer stated that the hose won't go in the outside shower port.

CORRECTION: I used the customers hose and it went in the outside shower port in off door side compartment and the spray port on the back of the unit and door side compartment. Could not duplicate

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Subtotal for Job #4: |                             |          | 0.00  |

### Job #5 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE SCREWS HAVE FALLEN OUT OF THE WALL THAT HOLD THE DINING TABLE TO THE WALL.

CAUSE: Customer stated screws fell out of table brackets

CORRECTION: After inspection of the table found the screws pulled out of the wall. So i had to get larger diameter screws to fasten the table brackets back to the wall. All good now

| Labor                |                             |      |          |       |
|----------------------|-----------------------------|------|----------|-------|
| Code                 | Description                 |      | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) |      | JTW      | N/C   |
| Other Services       |                             |      |          |       |
| Code                 | Description                 | Qty  | Price    | Total |
| SS                   | SHOP SUPPLIES               | 1.00 | N/C      | N/C   |
| Subtotal for Job #5: |                             |      |          | 0.00  |

|                          |             |
|--------------------------|-------------|
| Parts Total:             | 0.00        |
| Labour Total:            | 0.00        |
| Sublet Total:            | 0.00        |
| Extras Total:            | 0.00        |
| <b>WORK ORDER TOTAL:</b> | <b>0.00</b> |



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 20 Dec 2025

Customer Signature : \_\_\_\_\_

W/O: 78632  
Promised Date: 31 DEC 25



Customer #: 21666  
SKOMP, DIANA K.

