



Warranty Authorization Form

Date: 12/20/2025

General Information

Basden RV Center, Inc. DBA/
American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200
cbruce@americanrvcenter.com

Pre-Auth #: 113208

Series: Delta

Unit: 7M5TD3321SC304564

Model: 2025DEL292RL

Notes: 12/10: Dayra - Sent to the Vendor awaiting response. 12/7 Dave H: Dealer:
Job 2 Need model and serial number off AC per flat rate code used. Job 3 you say
3 blinds there is only 2 vender tag attached, Please attach 3rd for review.

Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman

Return Fax #:

Email: bhoffman@americanrvcenter.com

Operation Line: 1

Flat Rate Code: 22379 FAUCET - GENERAL REPAIR (photos
required)

Fault Code: FOREIGN MATERIAL

Serial #:

Model #:

Notes:

Problem: CUSTOMER ADVISES THAT THE WATER FLOW IS RESTRICTED IN THE KITCHEN
SINK.

Time Requested: .4

Time Allowed: .1

Cause: Low flow at kitchen sink

Sublet Repairs: 0.00

Remedy: Took faucet head off and cleaned out the fliter screens and it flows properly. Put a jug of
winterize solution and tested it through the water pump with the solution.

Part Return Req: No

Status: Approved with Modifications

Operation Line 2

Flat Rate Code: 16095 THERMOSTAT - WALL - REPLACE (Model/Serial
Photo Required of AC unit)(Vendor Auth required) Fault Code: VENDOR

Serial #: NA Model #: NA Notes: 12/11/25: Danielle -- approved a replacement thermostat and scrap the old one. 12/10: Dayra - Sent to the Vendor awaiting response. /// Need model and serial number off AC per flat rate code used. 12-9 bh added phoptos

Problem: CUSTOMER TRIED TO USE THE FURNACE, BUT IT WILL COME ON FOR 3-4 SECONDS AND THEN IT GOES RIGHT BACK OFF.

Time Requested: 1.5

Time Allowed: 1

Cause: Customer stated furnace runs for 4 seconds then goes off

Sublet Repairs: 0.00

Remedy: After inspection of the furnace, I pulled the furnace from the unit and tested the control board and the voltage and it worked properly on the test table. So i put the furnace back in the camper and turned it on and tested the voltage coming from the thermostat and the voltage dropped all the way to 4 volts and it needs 12 volts to function properly. So we have a bad thermostat. Going to put a parts request in for a new one

Part Return Req: No

Status: Approved with Modifications

Operation Line 3

Flat Rate Code: 14009 BLIND - REPLACE (Photo of data tag, defect, and full view required)(Auth required if United Shade) Fault Code: DOCUMENTED

Serial #: Model #: Notes: 12/15/25: Danielle -- per dealer: After adjusting the blinds they are working fine now all 3 of them had to be adjusted and it fixed the issue 12/10: Dayra - Sent to the Vendor awaiting response. /// all three added

Problem: CUSTOMER ADVISES THAT 2 OF THE WINDOW SHADES ARE DOWN AND WONT GO UP AND ONE WON'T STAY UP.

Time Requested: 1.2

Time Allowed: 0

Cause: Fabric blinds wont go up

Sublet Repairs: 0.00

Remedy: After inspection of the blinds. There are 3 that will not go back up. So i put a parts request in for 3 new ones

Part Return Req: No

Status: Denied

Denial Code: NOT COVERED UNDER WARRANTY

Operation Line 4

Flat Rate Code: 14044 DINETTE TABLE - REPAIR (Photos required) Fault Code: IMPROPERLY INSTALLED

Serial #: Model #: Notes: Changed flat rate code to repair.

Problem: CUSTOMER ADVISES THAT THE SCREWS HAVE FALLEN OUT OF THE WALL THAT HOLD THE DINING TABLE TO THE WALL.

Time Requested: .4

Time Allowed: .2

Cause: Customer stated screws fell out of table brackets

Sublet Repairs: 0.00

Remedy: After inspection of the table found the screws pulled out of the wall. So i had to get larger diameter screws to fasten the table brackets back to the wall. All good now

Part Return Req: No

Status: Approved with Modifications