

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2517921
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CRRB2SZ080648
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	099 / 099A
OWNER INFORMATION		ITEM #	CRT26BW-99
DAVID WELLS		DEALER RO #	78625
9120 OLD HIGHWAY 62 E		CLAIM START DATE	12/04/2025
Mount Vernon, IN 47620		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/14/2025	WARRANTY EXPIRATION DATE	04/14/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	10-40-01-11-004673	Exact Slide Motor with Gearbox - Frame & Chassis/Slide Out System (Norco, ACCU-Slide, EXact, BAL)/Replace/Electrical		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-12-04 09:16:42 :: THE OFF DOOR FRONT SLIDE IS NOT GOING IN OR OUT PROPERLY. CUSTOMER THINKS THAT THE GEAR MIGHT BE STIPPED. ONCE CUSTOMER GOT HERE FOR APPOINTMENT, BJ WENT OUT TO TRAILER WITH CUSTOMER. IF YOU STAND TO THE FRONT OF THE FRONT SLIDE ROOM (BETWEEN THE SLIDE ROOM AND THE KITCHEN COUNTER), YOU CAN SEE AND HEAR THE GEAR POPPING WHEN SOMEONE ATTEMPTS TO RUN THE ROOM OUT. SEE BJ IF YOU HAVE ANY QUESTIONS. BJ SAW IT DUPLICATE WITH CUSTOMER. NOTE: UNIT IS WINTERIZED PER CUSTOMER. Gear box on the motor is bent causing the chain to pop Unscrewed the interior cover to the slideroom left motor. Had another tech push the button for the slideroom while I pushed the slideroom out a few inches. Pulled off the bulb seal. Unscrewed the track assembly from the outside. Took pictures of the part numbers on the motor assembly while the motor was out. Put the motor back in and screwed the track back to the exterior wall and slid on the bulb seal.				
Additional Note : bhoffman@americanrvcenter.com, 2025-12-04 09:18:24 :: if you have any training coming up on these that would be great Additional Note : bhoffman@americanrvcenter.com, 2025-12-04 09:18:53 :: there is no way you can do this correctly in 30 mins				
Model#		Dlr Sub Hrs	2.00	Sub Labor Amt \$370.00
Serial#		Appr Hrs	2.00	Appr Labor Amt \$370.00
Notes				
No return part Please attach pictures of all complete sides of the motor				
Please attach picture of the gears				
Vcb				
Please refer to the vender's instruction on changing out motors				
www.norcoind.com				

Submitted	Labor Amt	\$370.00	Approved	Labor Amt	\$370.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$370.00		Total	\$370.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	