

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #		0005106	CLAIM STATUS	Authorized
BARDEN RV CENTER INC			CLAIM	2515015
DBA AMERICAN RV CENTER			CLAIM ORIGIN	WEB
600 E BASELINE ROAD			ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725			VIN	5ZT2FEHB2RW028594
USA			CHASSIS VIN	
			MILEAGE	0
Labor rate:		\$185.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION			ITEM #	FET192RBS-320
ROBIN D METSEL			DEALER RO #	78605
412 SOUTH MAIN ST			CLAIM START DATE	12/01/2025
Owensville, IN 47665			CLAIM END DATE	01/01/1900
USA				
Retail Date of Purchase		09/14/2024	WARRANTY EXPIRATION DATE	09/14/2025

Claim Line Details

Labor

Line# 1	Operation Code 10-12-01-11-001293	Operational Description Slide Out Switch - Frame & Chassis/Slide Out System - Lippert/Replace/ Electrical		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-12-01 16:32:41 :: CUSTOMER STATES THE SLIDROOM WILL NOT RUN OUT Pulled unit into bay. Plugged up Shore power. Attempted to run slideout with switch and showed no engagement. Pulled the switch from the wall and found corrosion on board and wire end. Took pics and part requested a new one. NEED TO REPLACE			
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50
Serial#		Appr Hrs	0.30	Appr Labor Amt \$55.50
	Notes Please provide dated documentation (i.e. work order) of issues reported prior to warranty expiration unit was here in sept but we only found a low battery at the time (i dont know if tech checked the board) R&R slide room switch - see repair code 10-12-01-11-001293 = 0.30 corrected repair code to 10-12-01-11-001293 for slide room switch			

Labor

Line# 2	Operation Code 10-14-01-11-000265	Operational Description Electric Happijac Slide Out Relay Control Board - Frame & Chassis/Slide Out System - Electric (HappiJac)/Replace/Electrical		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-12-16 10:37:00 :: CUSTOMER STATES THE SLIDROOM WILL NOT RUN OUT Pulled unit into bay. Plugged up Shore power. Attempted to run slideout with switch and showed no engagement. Pulled the switch from the wall and found corrosion on board and wire end. Took pics and part requested a new one. Received new switch and went to install it and the contact on ground wire was so brittle it broke... installed a new crimped butt connector. Tested new switch and still no power to slideroom. Hunting down the control box now. Located control box under slideout in a very tight confined area. Shimmied my way under slideout with volt meter and flashlight. Tested for voltage at Power supply wires to control box... has 13v. There is continuity thru motor. Checked continuity at ground on switch and it has 13v of power. Which is not supposed to be. Located wire looms under slideout and tracked down where the Switch ground was tied into a solid orange wire which is not supposed to be, this couldve shorted out the switch and or controlbox. Removed Switch ground from Orange Dinnette Power and tied it into a actual ground properly. Part requesting new controlbox. Attempted to get pictures of the wiring under slideout but to tight to maneuver. Did take pics of manufacturer crimped wire nut after i cut it out. UPDATING THE CLAIM				
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50
Serial#		Appr Hrs	1.00	Appr Labor Amt \$185.00
Notes				

Added time to this line for the added work from line 4. Time was adjusted

Labor

Line# 3
Operation Code 40-196-24-11-001297
Operational Description Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-12-16 10:40:21 :: 12 VOLT WIRING ISSUE
Model# **Dlr Sub Hrs** 1.50 **Sub Labor Amt** \$277.50
Serial# **Appr Hrs** 0.00 **Appr Labor Amt** \$0.00

Notes

There is no details to this repair. You may resubmit on a new line when you have that information.

Labor

Line# 4
Operation Code 40-196-24-11-001297
Operational Description Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-12-16 11:45:30 :: Tested for voltage at Power supply wires to control box... has 13v. There is continuity thru motor. Checked continuity at ground on switch and it has 13v of power. Which is not supposed to be. Located wire looms under slideout and tracked down where the Switch ground was tied into a solid orange wire which is not supposed to be, this couldve shorted out the switch and or controlbox. Removed Switch ground from Orange Dinnette Power and tied it into a actual ground properly. Part requesting new controlbox. Attempted to get pictures of the wiring under slideout but to tight to maneuver. Did take pics of manufacturer crimped wire nut after i cut it out.
Model# **Dlr Sub Hrs** 1.50 **Sub Labor Amt** \$277.50
Serial# **Appr Hrs** 5.00 **Appr Labor Amt** \$925.00

Notes

This is a continuation of lines 1 and 2. If the future please submit all the same job on one line.
This is a goodwill to assist dealer.

Submitted	Labor Amt	\$740.00	Approved	Labor Amt	\$1,165.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$740.00		Total	\$1,165.50

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.