



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 78597
Promised Date:
28 NOV 25

CUSTOMER WORK ORDER

WO #: 78597 (Appointment Date: 28 NOV 2025 - Time: 10:00am)

Customer: 50630 - CAMPBELL,
ZACHARY - 812-431-1502

Tag:

Author: BJW

Location: 1217 CHECK STATUS WITH
CCV

Stock #: 11668

Stock Desc: (11668) 2026 COACHMEN

CATALINA SUMMIT 281QBUNK

Chassis #: 5ZT2CATB0TN302221

Serial #: 5ZT2CATB0TN302221

Mileage:

Licence:

Invoice #:

Date In: 28 NOV 25

Promised: 29 NOV 25

Date Sched:

Completed: 15 DEC 25

Warr. Date: 21 OCT 25

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize

CORRECTION: Brought unit in. Left tankless water heater on. Found pump and set lines to winterize and ran pink on hot and cold to kitchen sink, washer connections, bathroom sink, shower, and outdoor kitchen. Ran pink to toilet. Depressed water heater. Depressed city connection. Cleaned up pink at water points. Drained fresh, both greys, and black tank. Closed pump up.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	CCV	N/C
Z990	WINTERIZE UNIT	CCV	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE IS A VIBRATION PRESENT IN THE AREA OF THE SHOWER WHEN THE WATER PUMP IS RUNNING.

CAUSE: Pump vibrating shower.

CORRECTION: Brought unit in. Turned on pump and heard shower vibrating loud. Added pool noodles to water lines to soften sound. After add a couple feet of noodle pump still vibrates shower. Tried adding insulation inside wall to soften. Sound somewhat softened but still continues. Siliconed around shower connection.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	40.70
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	29.60
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	114.70



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Subtotal for Job #2: 185.00

Job #3 - Warranty

COMPLAINT: ONE OF THE INTERIOR LIGHTS IN THE CEILING NEAR THE BEDROOM IS NOT SECURED TO THE CEILING PROPERLY.

CAUSE: Light not secured to ceiling

CORRECTION: Went inside unit and went to light. Saw it was not secured to ceiling. Removed cover and saw two screws were not in light. Shoot screws in to secure. Put cover back on light and tested. Light still works.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	18.50
Subtotal for Job #3:			18.50

Job #4 - Warranty

CUSTOMER ADVISES THAT THE FRONT DOWNSPOUT IS NOT ATTACHED PROPERLY AND IT CAUSES WATER TO RUN DOWN THE SIDE OF THE TRAILER.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00

Parts Part #	Description	Qty	Price	Total
C01237234	SPOUTS, GUTTER LONG LT & RT BLACK (B	1.00	0.52	0.52

Other Services Code	Description	Qty	Price	Total
FRT	UPS-WATER SPOUT	1.00	5.00	5.00
Subtotal for Job #4:				42.52

Job #5 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE SKYLIGHT IN THE KITCHEN IS NOT EVEN WITH THE CEILING.

CAUSE: Kitchen vent fan shroud not flush

CORRECTION: Went to unit inside and saw shroud was not flush. Took shroud out and trimmed some off the top. Put back inside and tightened down. Shroud not sits well on ceiling.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	55.50
Subtotal for Job #5:			55.50

Job #6 - Warranty

COMPLAINT: THE DOOR JAMB GOING FROM THE BATHROOM TO THE BEDROOM IS LOOSE AND COMING OFF.

CAUSE: Door jam falling off.

CORRECTION: Went inside unit and saw door jam looks to be short inside. Requesting new door jam

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00

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Z990 MISC LABOUR CODE (EXTERNAL) CCV 0.00

Parts

Part #	Description	Qty	Price	Total
F100570470	DOOR JAMB 3-3/4"	1.00	7.94	7.94

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DOOR JAMB	1.00	56.62	56.62

Subtotal for Job #6: 120.06

Job #7 - Internal

COMPLAINT: CUSTOMER ADVISES THE OFF DOOR REAR SIDE OF THE WHEEL OPENING MOLDING HAS SCREWS THAT DID NOT CATCH THE METAL WHEN INSTALLED AT FOREST RIVER.

CAUSE: Screw missing in jwrap

CORRECTION: Went to unit. Ran slideroom out. Went under slideroom to look for screw in incorrect location. Could not find screw.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: THE LIGHTS UNDER THE AWNING IS NOT WORKING. CUSTOMER UNSURE IF HE SHUT THEM OFF WITH THE REMOTE OR NOT. HOWEVER, THE REMOTE IS IN THE STORAGE BELOW THE TV IF IT IS NEEDED.

CAUSE: Led light not working

CORRECTION: Brought unit in went to control board and turned on switch for led light. Lights would not turn on. Removed control board to look for blown fuse. Non found. Went to connection at awning to test for voltage. 13.4v present at voltage. Led strip is grtting proper voltage. Once reconnected quick connects to wires light strip started working. Quick connects are causing disconnect. Replaced quick connects with wire crimps. Crimps keep connection. Lights stay on.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00

Subtotal for Job #8: 37.00

Job #9 - Internal

COMPLAINT: THERE IS AN HDMI CORD THAT COMES OUT THE WALL BEHIND THE MAIN TV. CUSTOMER IS UNSURE OF WHERE IT GOES.

CAUSE: Hdmi cord

CORRECTION: The hdmi cord runs from the wall into customers jbl stereo.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C

Subtotal for Job #9: 0.00

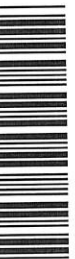
Job #10 - Internal

COMPLAINT: CUSTOMER CAN LOCK THE DOOR SIDE STORAGE COMPARTMENT, BUT IT WILL

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STILL COME OPEN WHETHER IT IS LOCKED OR NOT.

CAUSE: Door side compartment door doesnt lock

CORRECTION: Brought unit in. Went to compartment door. Door lock with key to lock works but door lock that is just a handle doesn't catch. Flipped lock flap and door catches. Let customer also know that totes in front compartment are somewhat hindering door from closing as well.

Labor		Mechanic	Total
Code	Description		
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Subtotal for Job #10:			0.00

Job #1 - Warranty

COMPLAINT: CITY WATER IS LEAKING WHEN PUMP IS ON

CAUSE: City water leaking.

CORRECTION: During winterization noticed city connection was leaking. Pulled city connection out. Removed and replaced and screwed in. Silcioned arounded it

Labor				
Code	Description	Mechanic		Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV		55.50
Parts				
Part #	Description	Qty	Price	Total
10-0370	62185 ALUMINUM MPT CITY WATER FLANGE	1.00	16.60	16.60
Subtotal for Job #1:				72.10

Parts Total:	25.06
Labour Total:	444.00
Sublet Total:	0.00
Extras Total:	61.62
WORK ORDER TOTAL:	530.68

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

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