

# FOREST RIVER WARRANTY CLAIM FORM

|                         |            |                          |                   |
|-------------------------|------------|--------------------------|-------------------|
| DEALER ACCOUNT #        | 0005106    | CLAIM STATUS             | Authorized        |
| BASDEN RV CENTER INC    |            | CLAIM                    | 2520793           |
| DBA AMERICAN RV CENTER  |            | CLAIM ORIGIN             | WEB               |
| 600 E BASELINE ROAD     |            | ORIGINAL CLAIM ID        |                   |
| EVANSVILLE, IN 47725    |            | VIN                      | 5ZT2CATB0TN302221 |
| USA                     |            | CHASSIS VIN              |                   |
|                         |            | MILEAGE                  | 0                 |
| Labor rate:             | \$185.00   | SITE/WAREHOUSE           | 300 / 300         |
| OWNER INFORMATION       |            | ITEM #                   | CAT281QBUNK-8-300 |
| ZACHARY P CAMPBELL      |            | DEALER RO #              | 78597             |
| 6719 LAURA LANE         |            | CLAIM START DATE         | 12/08/2025        |
| Evansville, IN 47720    |            | CLAIM END DATE           | 01/01/1900        |
| USA                     |            |                          |                   |
| Retail Date of Purchase | 10/21/2025 | WARRANTY EXPIRATION DATE | 10/21/2026        |

## Claim Line Details

### Labor

|         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                          |      |                         |
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| Line# 1 | Operation Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Operational Description                                                  |      |                         |
|         | 60-136-15-00-001499                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code |      |                         |
|         | Complaint, Cause, Correction                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                          |      |                         |
|         | Original Note : bhoffman@americanrvcenter.com, 2025-12-08 10:41:57 :: CUSTOMER ADVISES THAT THERE IS A VIBRATION PRESENT IN THE AREA OF THE SHOWER WHEN THE WATER PUMP IS RUNNING. Pump vibrating shower. Brought unit in. Turned on pump and heard shower vibrating loud. Added pool noodles to water lines to soften sound. After add a couple feet of noodle pump still vibrates shower. Tried adding insulation inside wall to soften. Sound somewhat softened but still continues. Siliconed around shower connection. |                                                                          |      |                         |
| Model#  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Dlr Sub Hrs                                                              | 1.00 | Sub Labor Amt \$185.00  |
| Serial# |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Appr Hrs                                                                 | 1.00 | Appr Labor Amt \$185.00 |
|         | Notes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                          |      |                         |
|         | AUTHORIZED AS REQUESTED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                          |      |                         |

### Labor

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| Line# 2 | Operation Code                                                                                                                                                                                                                                                                                                                                                                                                     | Operational Description                                                                                 |      |                        |
|         | 40-196-01-11-001272                                                                                                                                                                                                                                                                                                                                                                                                | SGL or DBL Pancake Light Rocker Switch (Read Notes!!!) - Electrical/12 Volt Interior/Replace/Electrical |      |                        |
|         | Complaint, Cause, Correction                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                         |      |                        |
|         | Original Note : bhoffman@americanrvcenter.com, 2025-12-08 10:42:57 :: ONE OF THE INTERIOR LIGHTS IN THE CEILING NEAR THE BEDROOM IS NOT SECURED TO THE CEILING PROPERLY. Light not secured to ceiling Went inside unit and went to light. Saw it was not secured to ceiling. Removed cover and saw two screws were not in light. Shoot screws in to secure. Put cover back on light and tested. Light still works. |                                                                                                         |      |                        |
| Model#  |                                                                                                                                                                                                                                                                                                                                                                                                                    | Dlr Sub Hrs                                                                                             | 0.10 | Sub Labor Amt \$18.50  |
| Serial# |                                                                                                                                                                                                                                                                                                                                                                                                                    | Appr Hrs                                                                                                | 0.10 | Appr Labor Amt \$18.50 |
|         | Notes                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                         |      |                        |

### Labor

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| Line# 3 | Operation Code                                                                                                                                                                                                                                                                                                                      | Operational Description                                            |      |                       |
|         | 20-43-19-00-001109                                                                                                                                                                                                                                                                                                                  | Gutter Rail - Exterior/Exterior Miscellaneous/Reseal/No Tread Code |      |                       |
|         | Complaint, Cause, Correction                                                                                                                                                                                                                                                                                                        |                                                                    |      |                       |
|         | Original Note : bhoffman@americanrvcenter.com, 2025-12-08 10:43:29 :: CUSTOMER ADVISES THAT THE FRONT DOWNSPOUT IS NOT ATTACHED PROPERLY AND IT CAUSES WATER TO RUN DOWN THE SIDE OF THE TRAILER. Additional Note : bhoffman@americanrvcenter.com, 2025-12-08 10:55:39 :: FOUND THE DOWN SPOT HAS FELL OFF AND NEEDS TO BE ATTACHED |                                                                    |      |                       |
| Model#  |                                                                                                                                                                                                                                                                                                                                     | Dlr Sub Hrs                                                        | 0.20 | Sub Labor Amt \$37.00 |
| Serial# |                                                                                                                                                                                                                                                                                                                                     | Appr Hrs                                                           | 0.20 | Appr Labor Amt\$37.00 |
|         | Notes                                                                                                                                                                                                                                                                                                                               |                                                                    |      |                       |

Labor

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| Line# 4                                                                                                                                                                                                                                                                                                                                                                                     | Operation Code<br>20-65-01-00-000657 | Operational Description<br>Skylight - Interior Dome - Exterior/Skylights/Replace/No Tread Code |
| Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2025-12-08 10:46:04 :: CUSTOMER ADVISES THAT THE SKYLIGHT IN THE KITCHEN IS NOT EVEN WITH THE CEILING. Kitchen vent fan shroud not flush Went to unit inside and saw shroud was not flush. Took shroud out and trimed some off the top. Put back inside and tightened down. Shroud not sits well on ceiling. |                                      |                                                                                                |
| Model#                                                                                                                                                                                                                                                                                                                                                                                      | Dlr Sub Hrs 0.30                     | Sub Labor Amt \$55.50                                                                          |
| Serial#                                                                                                                                                                                                                                                                                                                                                                                     | Appr Hrs 0.30                        | Appr Labor Amt\$55.50                                                                          |
| Notes<br>AUTHORIZED AS REQUESTED                                                                                                                                                                                                                                                                                                                                                            |                                      |                                                                                                |

Labor

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| Line# 5                                                                                                                                                                                                                                                                                       | Operation Code<br>30-101-01-00-001074 | Operational Description<br>Interior Door Jamb, U-Channel, Casing, Frame - Interior/Interior Doors/Replace/No Tread Code |
| Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2025-12-08 10:46:43 :: THE DOOR JAMB GOING FROM THE BATHROOM TO THE BEDROOM IS LOOSE AND COMING OFF. Door jam falling off. Went inside unit and saw door jam looks to be short inside. Requesting new door jam |                                       |                                                                                                                         |
| Model#                                                                                                                                                                                                                                                                                        | Dlr Sub Hrs 0.40                      | Sub Labor Amt \$74.00                                                                                                   |
| Serial#                                                                                                                                                                                                                                                                                       | Appr Hrs 0.30                         | Appr Labor Amt\$55.50                                                                                                   |
| Notes<br>EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS<br>THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED                                                                                                                                         |                                       |                                                                                                                         |

Labor

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| Line# 7                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Operation Code<br>30-91-24-11-001301 | Operational Description<br>LED Light Strip or Rope Lights - Interior/Living Quarters, Sofa, Chair/Repair/Electrical |
| Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2025-12-08 10:50:02 :: THE LIGHTS UNDER THE AWNING IS NOT WORKING. CUSTOMER UNSURE IF HE SHUT THEM OFF WITH THE REMOTE OR NOT. HOWEVER, THE REMOTE IS IN THE STORAGE BELOW THE TV IF IT IS NEEDED. Led light not working Brought unit in went to control board and turned on switch for led light. Lights would not turn on. Removed control board to look for blown fuse. Non found. Went to connection at awning to test for voltage. 13.4v present at voltage. Led strip is grtting proper voltage. Once reconnected quick connects to wires light strip started working. Quick connects are causing disconnect. Replaced quick connects with wire crimps. Crimps keep connection. Lights stay on. |                                      |                                                                                                                     |
| Model#                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Dlr Sub Hrs 0.20                     | Sub Labor Amt \$37.00                                                                                               |
| Serial#                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Appr Hrs 0.20                        | Appr Labor Amt\$37.00                                                                                               |
| Notes<br>AUTHORIZED AS REQUESTED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                      |                                                                                                                     |

Labor

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| Line# 8                                                                                                                                                                                                                                                                                                          | Operation Code<br>60-136-01-00-001480 | Operational Description<br>City Water Connection - Plumbing/Fresh Water Supply/Replace/No Tread Code |
| Complaint, Cause, Correction<br>Original Note : bhoffman@americanrvcenter.com, 2025-12-08 10:51:31 :: CITY WATER IS LEAKING WHEN PUMP IS ON City water leaking. During winterization noitced city connection was leaking. Pulled city connection out. Removed and replaced and screwed in. Silcioned arounded it |                                       |                                                                                                      |
| Model#                                                                                                                                                                                                                                                                                                           | Dlr Sub Hrs 0.30                      | Sub Labor Amt \$55.50                                                                                |
| Serial#                                                                                                                                                                                                                                                                                                          | Appr Hrs 0.30                         | Appr Labor Amt\$55.50                                                                                |
| Notes                                                                                                                                                                                                                                                                                                            |                                       |                                                                                                      |

|                 |          |  |                 |          |  |
|-----------------|----------|--|-----------------|----------|--|
| Submitted       |          |  | Approved        |          |  |
| Labor Amt       | \$462.50 |  | Labor Amt       | \$444.00 |  |
| Parts & Freight | \$0.00   |  | Parts & Freight | \$0.00   |  |
| Total           | \$462.50 |  | Total           | \$444.00 |  |

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.