

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78597
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 50630 - ZACHARY CAMPBELL
Address: 6719 LAURA LANE EVANSVILLE, IN

47720

Phone: 812-431-1502

Stock Number: 11668 - 2026 CATALINA SUMMIT 281QBUNK 5ZT2CATB0TN302221

VIN: 5ZT2CATB0TN302221 HIN: SER#: 5ZT2CATB0TN302221

Mileage: 0 Work Order Comp: 15 DEC 25

Auth. No: Dealer #:

Warr. Date: 21 OCT 25 Work Order Date: 28 NOV 25 Inv #: 425275

WO # Job # Description JOB INFORMATION

78597	1	CITY WATER IS LEAKING WHEN PUMP IS ON City water leaking. During winterization noticed city connection was leaking. Pulled city connection out. Removed and replaced and screwed in. Silcioned arounded it
78597	6	THE DOOR JAMB GOING FROM THE BATHROOM TO THE BEDROOM IS LOOSE AND COMING OFF. Door jam falling off. Went inside unit and saw door jam looks to be short inside. Requesting new door jam
78597	4	CUSTOMER ADVISES THAT THE FRONT DOWNSPOUT IS NOT ATTACHED PROPERLY AND IT CAUSES WATER TO RUN DOWN THE SIDE OF THE TRAILER.
78597	2	CUSTOMER ADVISES THAT THERE IS A VIBRATION PRESENT IN THE AREA OF THE SHOWER WHEN THE WATER PUMP IS RUNNING. Pump vibrating shower. Brought unit in. Turned on pump and heard shower vibrating loud. Added pool noodles to water lines to soften sound. After add a couple feet of noodle pump still vibrates shower. Tried adding insulation inside wall to soften. Sound somewhat softened but still continues. Siliconed around shower connection.
78597	3	ONE OF THE INTERIOR LIGHTS IN THE CEILING NEAR THE BEDROOM IS NOT SECURED TO THE CEILING PROPERLY.

Claim : 78597

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Light not secured to ceiling
 Went inside unit and went to light. Saw it was not secured to ceiling. Removed cover and saw two screws were not in light. Shoot screws in to secure. Put cover back on light and tested. Light still works.

78597 5 CUSTOMER ADVISES THAT THE SKYLIGHT IN THE KITCHEN IS NOT EVEN WITH THE CEILING.
 Kitchen vent fan shroud not flush
 Went to unit inside and saw shroud was not flush. Took shroud out and trimmed some off the top. Put back inside and tightened down. Shroud not sits well on ceiling.

78597 8 THE LIGHTS UNDER THE AWNING IS NOT WORKING. CUSTOMER UNSURE IF HE SHUT THEM OFF WITH THE REMOTE OR NOT. HOWEVER, THE REMOTE IS IN THE STORAGE BELOW THE TV IF IT IS NEEDED.
 Led light not working
 Brought unit in went to control board and turned on switch for led light. Lights would not turn on. Removed control board to look for blown fuse. Non found. Went to connection at awning to test for voltage. 13.4v present at voltage. Led strip is getting proper voltage. Once reconnected quick connects to wires light strip started working. Quick connects are causing disconnect. Replaced quick connects with wire crimps. Crimps keep connection. Lights stay on.

 Part No Job# Description PARTS Qty Price Total

 JRP62185 1 62185 ALUMINUM MPT CITY WATER FLA 1.00 16.60 16.60
 F100570470 6 DOOR JAMB 3-3/4" 1.00 7.94 7.94
 C01237234 4 SPOUTS, GUTTER LONG LT & RT BLACK 1.00 0.52 0.52

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.30 185.00 55.50
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.30 185.00 55.50
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.22 185.00 40.70
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.16 185.00 29.60
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.62 185.00 114.70
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50

Claim : 78597

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Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990      5    MISC LABOUR CODE (EXTERNAL)      0.30    185.00    55.50
Z990      8    MISC LABOUR CODE (EXTERNAL)      0.20    185.00    37.00
Z990      8    MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990      8    MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00

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Excode    Job#  Description          EXTRAS          Qty      Price      Total
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FRT       6    UPS-DOOR JAMB              1.00     56.62     56.62
FRT       4    UPS-WATER SPOUT           1.00      5.00      5.00

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Parts Total:      25.06
Labour Total:     444.00
Sublet Total:      0.00
Extras Total:      61.62

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>>>> Claim Total: 530.68

Customer Signature: _____

Date: _____