



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78588
Promised Date:
24 DEC 25

CUSTOMER WORK ORDER

WO #: 78588

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0109 BH TO CLOSE

Stock #: 11573
Stock Desc: 2025 TT COACHMEN
CATALINA 243RBSLE
Chassis #: 5ZT2CANB6SN301263
Serial #: 5ZT2CANB6SN301263
Mileage: 0
Licence:

Invoice #:
Date In: 26 NOV 25
Promised: 31 DEC 25
Date Sched:
Completed: 10 JAN 26
Warr. Date:

Job #1 - Warranty

COMPLAINT: THE FIREPLACE AND MICROWAVE WILL NOT WORK

CAUSE: The transfer switch could not handle the load of the fireplace at anytime. I put the fireplace on the primary stud of the transfer switch and the fireplace worked as it should. Now the microwave will not come on when hooked to secondary. Transfer switch needs replaced.

CORRECTION: I removed the transfer switch. I checked all of the wiring and looked for bad spots on the control board. I did not see any damage. I ordered a new transfer switch. I installed the new transfer switch and it is working like it should. The microwave is on the primary and stays on. The fireplace works as it should and turns off when the microwave gets used. I put the rest of the unit back together when I got done.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	222.00

Parts

Part #	Description	Qty	Price	Total
9515	SWITCH, 120V 20AMP AUTOMATIC TRANSFE	1.00	67.68	67.68

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SWITCH	1.00	15.85	15.85

Subtotal for Job #1: 361.03

Job #2 - Warranty

COMPLAINT: THE STEPS ARE NOT INSTALLED RIGHT

CAUSE: The door will not close with steps down. The steps are sticking out 1 inch further than they should.

CORRECTION: I unscrewed the steps from the floor. I folded the steps out and set them in the right place. I installed the 2 screws on the edges of the hinges. I folded the steps back up and installed the remaining screws. I set the latch to lower the steps. I tested the steps and the door now works with the steps as they should.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00



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Subtotal for Job #2: 37.00

Job #3 - Warranty

COMPLAINT: THE LOWER HOLDBACK FOR THE BEDROOM DOOR IS BROKEN.

CAUSE: Sliding door hold back pin is been broken.

CORRECTION: I ordered a new sliding door hold back.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	18.50

Parts

Part #	Description	Qty	Price	Total
F100189745	GUIDE, POCKET DOOR, BROWN	1.00	0.96	0.96

Other Services

Code	Description	Qty	Price	Total
FRT	UPS- GUIDE	1.00	15.83	15.83

Subtotal for Job #3: 35.29

Job #4 - Warranty

COMPLAINT: THE BACK SPLASH IS PEELING OFF BEHIND THE STOVE TOP

CAUSE: The back splash behind the stove has come off of the wall.

CORRECTION: I removed the back splash and cleaned off the glue from the back of it. I placed new 3M tape on the back side of the back splash and reinstalled it behind the stove top. I put the wood corner trim back in the corner. I sealed up the counter and corner with silicone. Add a staple in between every other grout line on the backsplash along the exposed edges to prevent them from being pulled off again.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	74.00

Subtotal for Job #4: 74.00

Job #5 - Warranty

COMPLAINT: THE EXTERIOE CORNERE TRIM ON THE OFF DOOR REAR CORNER IS COMING LOOSE.

CAUSE: The rear outside corner trim is not covering the edge of the siding.

CORRECTION: I removed the insert trim from the lower rear corner and found that the screw head had snapped off holding the corner trim on. I installed 2 new screws and put the insert trim back on. I sealed the lower corner back up with silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Subtotal for Job #5: 55.50

Job #6 - Warranty

COMPLAINT: THE DOOR SIDE FRONT SILICONE IS NOT SEALING PROPERLY

CAUSE: I found that the sealer was pulling away from the wall on the front right corner.

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CORRECTION: I sealed the lower front corner where the factory sealer had pulled away.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Subtotal for Job #6:			37.00

Job #7 - Warranty

COMPLAINT: THE VANITY MIRROR LATCH IS NOT HOLDING MIRROR IN PLACE

CAUSE: The vanity mirror latch is loose. Sometimes the mirror will not latch at all.

CORRECTION: The screw holes had been stripped out. I installed 2 new pan head screws that are a little larger. This is holding the latch in place.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Subtotal for Job #7:			18.50

Job #8 - Warranty

COMPLAINT: THE TRIM ON THE EDGE OF THE DINING BENCH IS NOT SECURED PROPERLY

CAUSE: The trim on the side of dinette is not secure.

CORRECTION: I removed the side leather wrapped trim from the dinette. I found that the plastic trim was stapled. But all of the staples had not hit the center of the back board. 3 of the factory staples had grazed the side of the board. I stapled the plastic trim in place and reinstalled the leather wrapped trim.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Subtotal for Job #8:			37.00

Job #9 - Warranty

COMPLAINT: THE CARGO RACK ON THE BACK OF THE TRAILER IS MISSING A PIN

CAUSE: Rear storage gate is missing one of the flat head pivot pins.
Install pin and clip.

CORRECTION: I ordered a new pin and clip
Installed pin and clip on rear gate.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	9.25
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts				
Part #	Description	Qty	Price	Total
86473	PIN, CLEVIS 1/2 X 3.00IN ZINC	1.00	0.60	0.60

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-CLIP	1.00	14.47	14.47
Subtotal for Job #9:				24.32

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Parts Total:	69.24
Labour Total:	564.25
Sublet Total:	0.00
Extras Total:	46.15
WORK ORDER TOTAL:	679.64

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 10 Jan 2026

