

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78588
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725

Phone:

Stock Number: 11573 - 2025 CATALINA 243RBSLE 5ZT2CANB6SN301263

VIN: 5ZT2CANB6SN301263 HIN: SER#: 5ZT2CANB6SN301263

Mileage: 0 Work Order Comp: 10 JAN 26

Auth. No: Dealer #:

Warr. Date: Work Order Date: 26 NOV 25 Inv #: 425806

WO # Job # Description JOB INFORMATION

78588 1 THE FIREPLACE AND MICROWAVE WILL NOT WORK
The transfer switch could not handle the load of the fireplace at
anytime. I put the fireplace on the primary stud of the transfer
switch and the fireplace worked as it should. Now the microwave
will not come on when hooked to secondary. Transfer switch needs
replaced.
I removed the transfer switch. I checked all of the wiring and
looked for bad spots on the control board. I did not see any
damage. I ordered a new transfer switch. I installed the new
transfer switch and it is working like it should. The microwave
is on the primary and stays on. The fireplace works as it should
and turns off when the microwave gets used. I put the rest of the
unit back together when I got done.

78588 3 THE LOWER HOLDBACK FOR THE BEDROOM DOOR IS BROKEN.
Sliding door hold back pin is been broken.
I ordered a new sliding door hold back.

78588 9 THE CARGO RACK ON THE BACK OF THE TRAILER IS MISSING A PIN
Rear storage gate is missing one of the flat head pivot pins.
Install pin and clip.
I ordered a new pin and clip Installed pin and clip on rear
gate.

78588 2 THE STEPS ARE NOT INSTALLED RIGHT
The door will not close with steps down. The steps are sticking

Claim : 78588

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out 1 inch further than they should.
I unscrewed the steps from the floor. I folded the steps out and set them in the right place. I installed the 2 screws on the edges of the hinges. I folded the steps back up and installed the remaining screws. I set the latch to lower the steps. I tested the steps and the door now works with the steps as they should.

78588 4 THE BACK SPLASH IS PEELING OFF BEHIND THE STOVE TOP
The back splash behind the stove has come off of the wall. I removed the back splash and cleaned off the glue from the back of it. I placed new 3M tape on the back side of the back splash and reinstalled it behind the stove top. I put the wood corner trim back in the corner. I sealed up the counter and corner with silicone. Add a staple in between every other grout line on the backsplash along the exposed edges to prevent them from being pulled off again.

78588 5 THE EXTERIOE CORNERE TRIM ON THE OFF DOOR REAR CORNER IS COMING LOOSE.
The rear outside corner trim is not covering the edge of the siding. I removed the insert trim from the lower rear corner and found that the screw head had snapped off holding the corner trim on. I installed 2 new screws and put the insert trim back on. I sealed the lower corner back up with silicone.

78588 6 THE DOOR SIDE FRONT SILICONE IS NOT SEALING PROPERLY
I found that the sealer was pulling away from the wall on the front right corner. I sealed the lower front corner were the factory sealer had pulled away.

78588 7 THE VANITY MIRROR LATCH IS NOT HOLDING MIRROR IN PLACE
The vanity mirror latch is loose. Sometimes the mirror will not latch at all. The screw holes had been stripped out. I installed 2 new pan head screws that are a little larger. This is holding the latch in place.

78588 8 THE TRIM ON THE EDGE OF THE DINING BENCH IS NOT SECURED PROPERLY
The trim on the side of dinette is not secure. I removed the side lether wrapped trim from from the dinette. I found that the plastic trim was stapled. But all of the staples had not hit the center of the back board. 3 of the factory staples had grazed the side of the board. I stapled the plastic trim in place and reinstalled the lether wrapped trim.

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 Part No Job# Description PARTS Qty Price Total

 C01207805 1 SWITCH, 120V 20AMP AUTOMATIC TRAN 1.00 67.68 67.68
 F100189745 3 GUIDE, POCKET DOOR, BROWN 1.00 0.96 0.96
 86473 9 PIN, CLEVIS 1/2 X 3.00IN ZINC 1.00 0.60 0.60

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.30 185.00 55.50
 Z990 1 MISC LABOUR CODE (EXTERNAL) 1.20 185.00 222.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50
 Z990 9 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 9 MISC LABOUR CODE (EXTERNAL) 0.05 185.00 9.25
 Z990 9 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.40 185.00 74.00
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.30 185.00 55.50
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 7 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50
 Z990 7 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 8 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 1 UPS-SWITCH 1.00 15.85 15.85
 FRT 3 UPS- GUIDE 1.00 15.83 15.83
 FRT 9 UPS-CLIP 1.00 14.47 14.47

Parts Total: 69.24
 Labour Total: 564.25
 Sublet Total: 0.00
 Extras Total: 46.15

>>>> Claim Total: 679.64

Customer Signature: _____

Date: _____