



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 78583
Promised Date: 24 JAN 26



CUSTOMER WORK ORDER

WO #: 78583 (Appointment Date: 26 NOV 2025 - Time: 09:30am)

Customer: 55525 - BROOM, KAYE - (812) Stock #:
204-9029 Stock Desc: 2023 C COACHMEN

Tag: CROSS TRAIL

Author: GA

Location: 0202 SEE IF PARTS ARE
HERE YET

Chassis #:

Serial #: 1FDRU8PG7PKA27543

Mileage: 23437

Licence:

Invoice #:

Date In: 26 NOV 25

Promised: 31 JAN 26

Date Sched:

Completed: 30 JAN 26

Warr. Date:

Job #WINTER - External

COMPLAINT: Transferred to BAS*78589 on 26 NOV 25

Estimate amount was 0.00

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterized unit

CORRECTION: Had to drain fresh tank prior to winterization because if not it would drain inside then unit when i pull line from pump. I then blew out the lines and i drained then water heater and bypassed then i tried to find a diverter for the water filter. I could not find one so i left filter in place and ran antifreeze to the kitchen then the bathroom sink. The shower and the toilet. Then i ran antifreeze to the spray port outside. Then i removed filter and drained in sink and dumped the black and gray tanks.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	BRM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES HOUSE BATTERIS ARE NOT STRAPPED DOWN SECURE.
CUSTOMER SPOKE WITH COACHMEN. COACHMEN SAYS THIS SHOULD BE WARRENTY.

CAUSE: Tried to install straps ben gave me but decided to order correct straps.

Swap house batterie

Battery strap

CORRECTION: Took battery out of unit and gave to Ben. Got new battery in and i put a then sheet of plastic between the batteries because it showed signs of rubbing. I also put some edge protector on the big hole so the battery cables didn't get messed up. The one side only had it half way up on the hole. I took it off and ran it all the way around the hole. To protect the cables on both sides. Have a parts request in for two Battery straps.

Recieved new battery straps. Placed over batteries and tightened down. Pushed back in and secured tray in place. Closed compartment door and locked

Labor



Customer #: 55525
BROOM, KAYE



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	61.05
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	31.45

Parts

Part #	Description	Qty	Price	Total
12358	BATTERY STRAP	1.00	10.48	10.48
1001492	BATTERY, 400AHREGO LITHIUM	1.00	6,428.79	6,428.79
	BATTERY			
F100358235	STRAP, BATTERY 48"	2.00	13.49	26.98

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-BATTERY STRAPS	1.00	32.11	32.11
FRT	R&L FREIGHT - BATTERY	1.00	143.80	143.80
FRT	UPS-BATTERY STRAPS	1.00	16.26	16.26

Subtotal for Job #2: 6,843.42

Parts Total: 6,466.25
Labour Total: 185.00
Sublet Total: 0.00
Extras Total: 192.17

WORK ORDER TOTAL: 6,843.42

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature: _____

Date: 30 Jan 2026

W/O: 78583
Promised Date: 31 JAN 26



Customer #: 55525
BROOM, KAYE

