

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78410
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC
Customer: 49494 - HOWARD L. WARNER, JR.
Address: 8529 HWY 81
OWENSBORO, KY
42301
Phone: 270-244-0623
Stock Number: 11470 - 2025 DELTA 281BH 7M5TD3122SC304351
VIN: 7M5TD3122SC304351 HIN: SER#: 7M5TD3122SC304351
Mileage: 0 Work Order Comp: 26 NOV 25
Auth. No: Dealer #:
Warr. Date: 03 MAY 25 Work Order Date: 08 NOV 25 Inv #: 424771

WO # Job # Description JOB INFORMATION

78410 5 THE KITCHEN FAUCET IS LOOSE
The base of the faucet is solid but the rest is wobbly
Inspected the kitchen faucet and checked the base for firmness.
The base of the faucet was tight and the rest above the base is
wobbly. Put in po for warranty for a new kitchen faucet.

78410 1 WATER QUICK CONNECT WILL NOT CONNECT TO HOSE ON ALL OF THE HOSES
Spray port connections are sticky
Got the spray port hose then was firm about connecting the spray
port hose to all three spray port connections. Took pictures of
each connection. Then when winterizing the two spray ports in the
front compartment would leak when the water pump was on. Got two
new spray ports from the parts department. Unscrewed the bad
spray ports then screwed on the new spray ports and passed
antifreeze through them. The spray port at the rear was not
leaking. Put bad spray ports in warranty department.

78410 3 CARPET ON SLIDE ROOM IS ROLLING UP CUSTOMER PUT A BOOK ON THE
CARPET AND IT WOULD NOT STAY DOWN
Not carpet it's linoleum. Linoleum is hitting the screw behind
the slideroom fascia.
Ran the slideroom out and took pictures of the slideroom linoleum
on the left-hand side. Checked the screw behind the slideroom
fascia as the linoleum was hitting it. Ran the slideroom in a
little and picked up the linoleum and found a dent in the
linoleum where it was hitting the screw. Trimmed back the

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WO #      Job #      Description      JOB INFORMATION
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linoleum till it didn't hit the screw causing it to bunch up the
linoleum. Used the heat gun to help relax the linoleum.
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Part No      Job#      Description      PARTS      Qty      Price      Total
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24212         5      Faucet - Kitchen - Bullet Pulldow  1.00      55.09      55.09
24404         1      Spray Port - O/S w/Metal MPT Conn  2.00        9.83      19.66
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Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total
*****
Z990         5      MISC LABOUR CODE (EXTERNAL)          0.50      185.00      92.50
Z990         5      MISC LABOUR CODE (EXTERNAL)          0.00      185.00        0.00
Z990         1      MISC LABOUR CODE (EXTERNAL)          0.00      185.00        0.00
Z990         1      MISC LABOUR CODE (EXTERNAL)          0.40      185.00      74.00
Z990         3      MISC LABOUR CODE (EXTERNAL)          0.40      185.00      74.00
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*****
Excode      Job#      Description      EXTRAS      Qty      Price      Total
*****
FRT         5      UPS- FAUCET          1.00      12.56      12.56
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Parts Total: 74.75
Labour Total: 240.50
Sublet Total: 0.00
Extras Total: 12.56

>>>> Claim Total: 327.81

Customer Signature: _____

Date: _____