



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78540
Promised Date:
20 NOV 25



Customer #: 43532
MILLER, MISTY L.



CUSTOMER WORK ORDER

WO #: 78540 (Appointment Date: 22 NOV 2025 - Time: 11:00am)

Customer: 43532 - MILLER, MISTY L. -
812-899-0578

Tag:

Author: BH

Location: 1203 CHECK PREAUTH

Stock #: 11548

Stock Desc: (11548) 2025 KEYSTONE
COUGAR HALF-TON 28BHS

Chassis #: 4YDTCGN20SV503943

Serial #: 4YDTCGN20SV503943

Mileage:

Licence:

Invoice #:

Date In: 22 NOV 25

Promised: 29 NOV 25

Date Sched:

Completed: 30 NOV 25

Warr. Date: 13 SEP 25

Job #1 - Warranty

COMPLAINT: SOME SCREWS ON THE JWRAP KEEP COMING LOOSE AND NEEDS TO BE
SCREWED IN AGAIN

CAUSE: Screws had come loose from travel.

CORRECTION: Took pictures of the j wrap then inspected the screw holes from the j wrap. Cut a piece of
aluminum trim then put it behind the j wrap and put the screws back in. J wrap is more firm.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	54.00

Subtotal for Job #1: 54.00

Job #2 - Internal

COMPLAINT: THE BUNK BEDS THAT HAVE 110 DO NOT WORK

CAUSE: Gfci outlet in the bathroom was tripped

CORRECTION: Put an outlet tester in the bunk outlets to check for power. Found the bathroom gfci was
tripped. Tripped the gfci bathroom outlet so it lit up green and the bunk outlets work.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE BED ROOM DOOR OPENING THE CORNER PEICES ARE WARPED

CAUSE: Batten trim had no staples in the bowing spots

CORRECTION: Took pictures of th entry way to the bed door then unclipped the sliding door. Popped
staples in to hold the batten trim. Hung the sliding door back to the bedroom. Took pictures of the process.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	18.00

Subtotal for Job #3: 18.00

Job #4 - External

ALSO HAS AN OPEN RO 77763





Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #4:				0.00

Job #5 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE L BRACKETS ON THE TONGUE OF THE TRAILER ARE MOVING AND NEED TO BE RETORQUED.

CAUSE: Tightened the L brackets on the tongue

CORRECTION: Tightened the L brackets on the tongue to 78 ft-lbs is recommended torque for that size of bolt.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WHEN LISTINING TO MUSIC ON THE EXTERIOR SPEAKERS, THEY ONLY GET MUSIC, NO WORDS. CUSTOMER GETS WORDS AND MUSIC ON THE INSIDE SPEAKERS, BUT MUSIC ONLY ON THE OUTSIDE SPEAKERS

CAUSE: Wires were mixed up

CORRECTION: Started at the Bluetooth connection, unscrewed it from the wall. Connected music to the Bluetooth for speaker A and speaker B. Speaker B was outside speakers. The outside speaker sounded like they were distorted. Check the connections on the back of the bluetooth radio and found the purple and green wires were mixed up to the outside speakers. Take pictures of how this wires were mixed up then corrected the wires to the right orientation and now the outside Took pictures of how this wires were mixed up, then corrected the wires to the right orientation. And now the outside speakers play music with no distortion.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	90.00
Subtotal for Job #6:			90.00

Job #7 - Internal

COMPLAINT: CUSTOMER HAS NOTICED THAT THE NIGHT STANDS ON EACH SIDE OF THE BED ARE NOT SILICONED WHERE THEY MEET THE EXTERIOR WALLS. SHOULD THEY BE?

CAUSE: No silicone required

CORRECTION: No silicone is required for around the nights stands as it is not a area for water.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Subtotal for Job #7:			0.00



W/O: 78540
Promised Date: 29 NOV 25

Parts Total:	0.00
Labour Total:	162.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	162.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Dec 2025

Customer Work
Order



Customer #: 43532
MILLER, MISTY L.

