



|                                 |                                                                        |                    |        |              |
|---------------------------------|------------------------------------------------------------------------|--------------------|--------|--------------|
| Pre-<br>Authorization<br>number | P <small>REAUTH</small> 468<br>01<br>(P <small>A</small> 03940001<br>) | Reference no.78540 | Status | Appro<br>ved |
|---------------------------------|------------------------------------------------------------------------|--------------------|--------|--------------|

For paper claims only use one pre-authorization number per warranty claim form.  
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.  
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.

| Root      |                                           | Approved |           |       |       | Actual |       | Base                                                                                                                                                                                                                                                                                                                                                                                                                          |  | Complaint/Cause/Correction |
|-----------|-------------------------------------------|----------|-----------|-------|-------|--------|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|----------------------------|
| Operation | Description                               | Sublet   | Sub Hours | Hours | hours | Qty    | hours |                                                                                                                                                                                                                                                                                                                                                                                                                               |  |                            |
| 2101303A  | Metal Lower Wrap                          | 0        | 0.3       | 0.3   |       | 1      | 0.5   | <b>Complaint:</b> SOME SCREWS ON THE JWRAP KEEP COMING LOOSE AND NEEDS TO BE SCREWED IN AGAIN<br><b>Cause:</b> Screws had come loose from travel.<br><b>Correction:</b> Took pictures of the j wrap then inspected the screw holes from the j wrap. Cut a piece of aluminum trim then put it behind the j wrap and put the screws back in. J wrap is more firm.                                                               |  |                            |
| 5100602A  | Breaker, 120V - Repair Wiring             | 0        | 0.1       | 0     |       | 1      | 0.2   | <b>Complaint:</b> THE BUNK BEDS THAT HAVE 110 DO NOT WORK<br><b>Cause:</b> Gfci outlet in the bathroom was tripped<br><b>Correction:</b> Put an outlet tester in the bunk outlets to check for power. Found the bathroom gfci was tripped. Tripped the gfci bathroom outlet so it lit up green and the bunk outlets work.<br>krv-not a repair                                                                                 |  |                            |
| 3201802A  | Decorative Wood Trim - Repair - per piece | 0        | 0.1       | 0.1   |       | 1      | 0.1   | <b>Complaint:</b> THE BED ROOM DOOR OPENING THE CORNER PEICES ARE WARPED<br><b>Cause:</b> Batten trim had no staples in the bowing spots<br><b>Correction:</b> Took pictures of th entry way to the bed door then unclipped the sliding door. Popped staples in to hold the batten trim. Hung the sliding door back to the bedroom. Took pictures of the process.                                                             |  |                            |
| 4205802A  | Speaker - Repair Wiring                   | 0        | 0.6       | 0.5   |       | 1      | 0.3   | <b>Complaint:</b> CUSTOMER ADVISES THAT WHEN LISTINING TO MUSIC ON THE EXTERIOR SPEAKERS, THEY ONLY GET MUSIC, NO WORDS. CUSTOMER GETS WORDS AND MUSIC ON THE INSIDE SPEAKERS, BUT MUSIC ONLY ON THE OUTSIDE SPEAKERS<br><b>Cause:</b> Wires were mixed up<br><b>Correction:</b> Started at the Bluetooth connection, unscrewed it from the wall. Connected music to the Bluetooth for speaker A and speaker B. Speaker B was |  |                            |

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pictures of how this wires were mixed up  
then corrected the wires to the right  
orientation and now the outside Took  
pictures of how this wires were mixed up,  
then corrected the wires to the right  
orientation.And now the outside speakers  
play music with no distortion.

Pre-Authorization number: PREAUTH46801

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