

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78540
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 43532 - MISTY L. MILLER
Address: 1728 BROADWAY ST
VINCENNES, IN
47591
Phone: 812-899-0578
Stock Number: 11548 - 2025 COUGAR HALF-TON 28BHS 4YDTCGN20SV503943
VIN: 4YDTCGN20SV503943 HIN: SER#: 4YDTCGN20SV503943
Mileage: 0 Work Order Comp: 30 NOV 25
Auth. No: Dealer #: 1194
Warr. Date: 13 SEP 25 Work Order Date: 22 NOV 25 Inv #: 424998

WO # Job # Description JOB INFORMATION

78540 1 SOME SCREWS ON THE JWRAP KEEP COMING LOOSE AND NEEDS TO BE
SCREWED IN AGAIN
Screws had come loose from travel.
Took pictures of the j wrap then inspected the screw holes from
the j wrap. Cut a piece of aluminum trim then put it behind the j
wrap and put the screws back in. J wrap is more firm.

78540 3 THE BED ROOM DOOR OPENING THE CORNER PEICES ARE WARPED
Batten trim had no staples in the bowing spots
Took pictures of th entry way to the bed door then unclipped the
sliding door. Popped staples in to hold the batten trim. Hung the
sliding door back to the bedroom. Took pictures of the process.

78540 6 CUSTOMER ADVISES THAT WHEN LISTINING TO MUSIC ON THE EXTERIOR
SPEAKERS, THEY ONLY GET MUSIC, NO WORDS. CUSTOMER GETS WORDS AND
MUSIC ON THE INSIDE SPEAKERS, BUT MUSIC ONLY ON THE OUTSIDE
SPEAKERS
Wires were mixed up
Started at the Bluetooth connection, unscrewed it from the wall.
Connected music to the Bluetooth for speaker A and speaker B.
Speaker B was outside speakers. The outside speaker sounded like
they were distorted. Check the connections on the back of the
bluetooth radio and found the purple and green wires were mixed
up to the outside speakers. Take pictures of how this wires were
mixed up then corrected the wires to the right orientation and
now the outside Took pictures of how this wires were mixed up,

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then corrected the wires to the right orientation. And now the
 outside speakers play music with no distortion.

 Lab Code Job# Description LABOUR Hrs Rate Total

Z990	1	MISCELLANEOUS REPAIR		0.30	180.00	54.00
Z990	3	MISCELLANEOUS REPAIR		0.10	180.00	18.00
Z990	6	MISCELLANEOUS REPAIR		0.50	180.00	90.00

Parts Total:	0.00
Labour Total:	162.00
Sublet Total:	0.00
Extras Total:	0.00

>>>> Claim Total: 162.00

Customer Signature: _____

Date: _____