



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 78534  
Promised Date:  
20 NOV 25

## CUSTOMER WORK ORDER

WO #: 78534

Customer: 1000 - BASDEN'S AMERICAN  
RV -

Tag:

Author: BJW

Location: 1205 BH TO CLOSE

Stock #: 11679

Stock Desc: 2026 TT COACHMEN

CATALINA 281QBUNK

Chassis #: 5ZT2CATB8TN302287

Serial #: 5ZT2CATB8TN302287

Mileage: 0

Licence:

Invoice #:

Date In: 21 NOV 25

Promised: 29 NOV 25

Date Sched:

Completed: 12 DEC 25

Warr. Date:

### Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: Lug nuts torqued to spec running lights and tail lights work properly brakes and Emergency Brakes work properly installed a new battery box. And filled 2 20# lp tanks and turned the regulator facing the camper. Exterior inspection found a void in the sealer on the back wall that I sealed with silicon. And the glazing was not seated correctly on slideroom windows. That i got seated correctly. Roof inspection loo,s good and top of slideroom looks good. Interior inspection awning fabric and hardware looks and works properly and Awning lights. All interior lights work properly and all USB-C outlets work properly. Hooked up to city water and flushed out all the lines with no leaks. Water heater works properly stove works properly microwave works properly both refrigerators work properly furnace works but NO AIR COMES OUT THE FLOOR REGISTERS. Radio works properly tv antenna works properly. Did my lp drop test on outside port with stove and water heater running made a small adjustment to the regulator and system works properly now. Had to adjust the entry door and screen door. And sealed up front cap with clear silicone. Door and front cap was noticed at check in. Range hood works properly. Added water to fresh tank and tested the water pump. And it worked properly with no leaks. Winterized unit. Drained black tank and gray tank and fresh tank and depressed city water inlet. Fixed the duct work. With furnace running now i have heat coming from all the registers.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z991 | MISC LABOUR CODE (INTERNAL) | JTW      | N/C   |
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### Parts

| Part # | Description           | Qty  | Price | Total |
|--------|-----------------------|------|-------|-------|
| 13034  | 55362 STD BATTERY BOX | 1.00 | N/C   | N/C   |

### Other Services

| Code | Description     | Qty  | Price | Total |
|------|-----------------|------|-------|-------|
| SS   | SHOP SUPPLIES   | 1.00 | N/C   | N/C   |
| LPGI | LP - UNIT SALES | 8.00 | N/C   | N/C   |

Subtotal for Job #PDINTT: 0.00

### Job #1 - Internal

COMPLAINT: THE ENTRY DOOR IS HARD TO OPEN

CAUSE: Entry door hard to open



Customer #: 1000  
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CORRECTION: Adjusted the hinges and the striker and added a screw to the screen door striker it was stripped out. Door works properly now

| Labor Code           | Description                 | Mechanic | Total |
|----------------------|-----------------------------|----------|-------|
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Subtotal for Job #1: |                             |          | 0.00  |

#### Job #2 - Internal

COMPLAINT: THERE ARE GAPS ON THE FRONT CORNER TRIM ON BOTH SIDES

CAUSE: Gaps in front corner trim

CORRECTION: On exterior inspection i found some voids in the sealer that I filled with silicone exterior good now

| Labor Code           | Description                 | Mechanic | Total |
|----------------------|-----------------------------|----------|-------|
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JTW      | N/C   |
| Subtotal for Job #2: |                             |          | 0.00  |

#### Job #3 - Warranty

COMPLAINT: HOLE IN UNDER BELLY

CAUSE: Underbelly was cut and opened up

CORRECTION: On my inspection of the underneath of the camper i found that the underbelly was cut and hanging down. So i secured it back up with some underbelly tape. And unit is good now

| Labor Code           | Description                 | Mechanic | Total |
|----------------------|-----------------------------|----------|-------|
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JTW      | 37.00 |
| Subtotal for Job #3: |                             |          | 37.00 |

#### Job #4 - Warranty

COMPLAINT: OFF DOOR SIDE SLIDE WINDOW SEAL IS COMING OUT

CAUSE: Window glazing not seated

CORRECTION: Pushed the window glazing back i. The track and made sure it was seated properly good to go now

| Labor Code           | Description                 | Mechanic | Total |
|----------------------|-----------------------------|----------|-------|
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JTW      | 37.00 |
| Subtotal for Job #4: |                             |          | 37.00 |

#### Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*

UNITS WITH WASHING MACHINE OR ICEMAKER  
WILL BE EXTRA

\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*

NUMBER OF GALLONS USED \_\_\_\_\_

CAUSE: Winterize unit

CORRECTION: Put water pump to winterize and pumped 2 gallons of winterize solution through the lines to outside kitchen cold and hot. Then repeated for kitchen faucet bathroom faucet toilet and shower and washer hook ups. And depressed city water inlet. And drained water heater. Unit good to go

Labor \_\_\_\_\_

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Promised Date: 29 NOV 25



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| Code                             | Description               |      | Mechanic | Total       |
|----------------------------------|---------------------------|------|----------|-------------|
| Z990                             | WINTERIZE UNIT            |      | JTW      | N/C         |
| <b>Parts</b>                     |                           |      |          |             |
| Part #                           | Description               | Qty  | Price    | Total       |
| 24181                            | -50 RV ANTI-FREEZE GALLON | 2.00 | N/C      | N/C         |
| <b>Other Services</b>            |                           |      |          |             |
| Code                             | Description               | Qty  | Price    | Total       |
| SS                               | SHOP SUPPLIES             | 1.00 | N/C      | N/C         |
| <b>Subtotal for Job #WINTER:</b> |                           |      |          | <b>0.00</b> |

#### Job #5 - Warranty

COMPLAINT: THERE IS NOTHING COMING FROM THE VENTS ON THE FLOOR

CAUSE: No heat coming out of the registers

CORRECTION: After inspection of the furnace i found that the duct work coming from the furnace to the main duct work that runs down the camper to the registers wasn't cut out from the factory. So i pulled the furnace and took pictures and Ben sent it to the factory and they told us how they wanted us to fix this issue. So i went to the underbelly and found the duct work by the measurements they gave us and i made cuts in the underbelly and i took the tape off the duct work and cut 2 sections out of the duct work that ran from the furnace to the main duct work. And once i did that i re taped the main duct work back with aluminum duct tape. Then i put the underbelly insulation and taped up my cuts in the underbelly with underbelly tape. Then i came inside unit and re installed the furnace and lp line then i checked my connection with leak spray. No leaks. Then i turned the furnace on and all the registers had heat coming from them. Then i put up all the trim pannels that i took off during the furnace inspection. And i cleaned my mess up. Unit good to go now

| <b>Labor</b>                |                                                 |      |          |               |
|-----------------------------|-------------------------------------------------|------|----------|---------------|
| Code                        | Description                                     |      | Mechanic | Total         |
| Z990                        | MISC LABOUR CODE (EXTERNAL)                     |      | JTW      | 333.00        |
| Z990                        | MISC LABOUR CODE (EXTERNAL)                     |      | JTW      | 592.00        |
| <b>Other Services</b>       |                                                 |      |          |               |
| Code                        | Description                                     | Qty  | Price    | Total         |
| SS                          | SAW BLADE INSULATION UNDER BELLY TAPE FOIL TAPE | 1.00 | 70.00    | 70.00         |
| <b>Subtotal for Job #5:</b> |                                                 |      |          | <b>995.00</b> |

|                          |                 |
|--------------------------|-----------------|
| Parts Total:             | 0.00            |
| Labour Total:            | 999.00          |
| Sublet Total:            | 0.00            |
| Extras Total:            | 70.00           |
| <b>WORK ORDER TOTAL:</b> | <b>1,069.00</b> |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 06 Dec 2025

