

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2514288
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEHB5SW030684
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET19SE-320
		DEALER RO #	78531
		CLAIM START DATE	12/01/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 10-1-01-03-000052	Operational Description Brake Drum Assembly, each - Frame & Chassis/Axles, Suspension/Replace/ Service Brake System, Hydraulic & Electric
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-12-01 11:22:54 :: NON DOOR SIDE REAR TIRE BRAKES WILL NOT RELEASE Breaks not released During final pdi noticed non door side rear tire would not release. Removed tire to check bearings. Removed cap to see how tight bearings are if they are too tight. Removed cotter pin and castle nut. Castle nut was very tight. Checking break adjustment to try to release breaks because drum will still not move. Loosened breaks up and drum finally moved and came off. Checked components and everything looks normal. Breaks were adjusted to tight to release. Put everything back together and adjusted breaks. Checked with control box on breaks and ebrea. Breaks now work.		
Model# na	Dlr Sub Hrs 1.00	Sub Labor Amt \$185.00
Serial# na	Appr Hrs 1.00	Appr Labor Amt \$185.00
Notes need photos of the axle data tag - found on the axle tube, usually in the middle - be sure all of the information can be read clearly - once we get these photos we will give all the information to the vendor and their review and recomendations PHOTO ADDED All information has been sent to the vendor for their review and authorization. We will update the claim accordingly once we hear back from the vendor. R&RI tire; R&RI drum; Inspect brakes; adjust brakes as authorized by Terran Axle with 1.00 hour for labor		

Labor

Line# 2	Operation Code 20-49-19-00-000588	Operational Description Front Moldings, each - Exterior/Front, Fiberglass Cap, Cab Over/Reseal/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-12-01 11:24:34 :: THE BELT TRIM ON THE FRONT OF THE TRAILER IS COMING LOOSE Belt trim loose During final noticed belt trim had come loose. When removing screws to fix trim screws had been snaped off and rusted. Removed whole trim piece to adjust and remove broken screws. Added putty tqpe to back of trim. Loned up and secured in place with screws. Cut excess putty and silcioned over		
Model#	Dlr Sub Hrs 1.00	Sub Labor Amt \$185.00
Serial#	Appr Hrs 0.50	Appr Labor Amt \$92.50
Notes R&RI transitional molding and remove broken screws and reinstall molding and seal - respair code 20-49-19-00-000588 = 0.50 corrected repair code to 20-49-19-00-000588		

Submitted	Labor Amt	\$370.00	Approved	Labor Amt	\$277.50
-----------	-----------	----------	----------	-----------	----------

Parts & Freight	\$0.00
Total	\$277.50

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	