



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78529
Promised Date:
21 DEC 25

CUSTOMER WORK ORDER

WO #: 78529 (Appointment Date: 21 NOV 2025 - Time: 11:00am)

Customer: 55914 - ADAMS, JOSHUA -
573-352-1073

Stock #: 11602

Stock Desc: 2025 TT COACHMEN

CATALINA SUMMIT 281QBUNK

Chassis #: 5ZT2CATB5SN301421

Serial #: 5ZT2CATB5SN301421

Mileage: 0

Licence:

Invoice #: 425062

Date In: 21 NOV 25

Promised: 31 DEC 25

Date Sched:

Completed: 30 NOV 25

Warr. Date: 18 JUL 25

Job #1 - Warranty

COMPLAINT: CUSTOMER WENT CAMPING IN UNIT AND FOUND THAT THE PUMP WOULD NOT PUMP/WOULD NOT RUN.CUSTOMER STATES FIRST TIME INSIDE LIGHTS FLICKERED .

CAUSE: Water pump not working.

CORRECTION: Brought unit in. Plugged into shore power. Turned pump on and notging happened. Went to pump and removed drawer and wood piece in place to access pump. Removed power wires connection from unit to pump. Checked voltage and no reading. Went to control board and removed from wall. Saw pump fuse had blown. Replaced fuse and checked wires. Has 13v. Connected back to pump and pump will still not turn on. Parts request submitted for pump. Recieved new pump. Removed wood in way holding drawer guides. Removed water lines from pump. Removed screws from pump. Placed new pump in. Connected and tested for leaks. Fitting on back side of pump leaks at backside. Replaced with new end on line. Checked again for leaks. Non found.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	92.50

Parts

Part #	Description	Qty	Price	Total
333426	Pump - Water - Revolution - 12V - 3	1.00	57.28	57.28
10-0926	1/2" BARB STRAIGHT ADAPT	1.00	4.21	4.21
10-7150	CONE WASHER SWIVEL SEAL	1.00	0.23	0.23

Subtotal for Job #1: 154.22

Job #2 - Warranty

LAST TRIP OUT PUMP RAN FOR 2 HOURS THEN STOPPED AND WOULD NOT COME BACK ON.
THIS LINE IS JUST FOR INFO FOR TECH

Subtotal for Job #2: 0.00

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize unit



Customer #: 55914
ADAMS, JOSHUA





CORRECTION: Brought unit in. Drained water heater by removing anode rod. Went inside and turned bypass. Found pump and set to winterize. Ran pink on hot and cold to kitchen sink, bathroom sink, shower, outdoor kitchen, and washer connections. Ran pink to toilet. Depressed city connection. Drained fresh, grey, and black tanks. Cleaned up pink mess and closed up pump.

Labor			
Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	CCV	N/C
Z990	WINTERIZE UNIT	CCV	N/C

Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #4 - Warranty

COMPLAINT: CHECK DEAD BOLT. CUSTOMER STATES IT WOULD NOT COME UNLOCKED LAST TRIP. SCREW HAD FALLEN OUT

CAUSE: Deadbolt not working

CORRECTION: Went to unit and pulled lock to check for key number. Closed door and used correct key to lock and unlock deadbolt. Deadbolt unlocked and lock properly multiple times. Could not replicate customer problem. Noticed dent on door. Pictures taken. Noticed trim by door coming off. Pictures taken.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	1.85
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	25.90

Subtotal for Job #4: 27.75

Job #5 - Warranty

COMPLAINT: TRIM AROUND SLIDEROOM CLOSEST TO BATHROOM IS LOOSE OR COMING OFF

CAUSE: Trim on slideroom coming off

CORRECTION: Brought unit in. Noticed trim piece was coming off. Cut staples attached off and shoot new staples in. Put putty over holes.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	18.50

Subtotal for Job #5: 18.50

Job #3 - Warranty

COMPLAINT: Tech found drawers under kitchen, sink to our damage and broken

CAUSE: FOUND CATCHES DAMAGED NEEDS TO BE REPLAECED

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	18.50

Parts				
Part #	Description	Qty	Price	Total
F100472036	CATCH, DOUBLE ROLLER	2.00	0.23	0.46





Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CATCH	1.00	15.87	15.87
Subtotal for Job #3:				90.33

Job #6 - Warranty

COMPLAINT: TECH FOUND TRIM ON THE ENTRY DOOR NEXT TO IT IS LOOSE

CAUSE: Trim around door loose

CORRECTION: Noticed tri, around entry door had come loose. Grabbed staple gun and shoot staples in to secure to wall. Putty was put over holes. Trim is now secure

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	18.50
Subtotal for Job #6:			18.50

Job #7 - Warranty

COMPLAINT: CITY WATER LEAKING WHEN WATER PUMP ON

CAUSE: City leaking with pump on

CORRECTION: During a winterize i noticed the city connection leaks while pump is on. Turned off pump. Removed screws and cut siclione around connection to remove it. Unscrewed from line. Screwed in new connection. Screwed into place and silcioned. Checked for leaks. Non found

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	55.50

Parts

Part #	Description	Qty	Price	Total
10-1103	62145 PW PLASTIC MPT CITY WATER FLANGE	1.00	15.48	15.48
Subtotal for Job #7:				70.98

Parts Total:	77.66
Labour Total:	286.75
Sublet Total:	0.00
Extras Total:	15.87
WORK ORDER TOTAL:	380.28

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Dec 2025

