

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2509469
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CATB5SN301421
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	300 / 300
OWNER INFORMATION		ITEM #	CAT281QBUNK-8-300
JOSHUA R ADAMS		DEALER RO #	78529
1202 ST JOSEPH ST		CLAIM START DATE	11/24/2025
Saint Francisville, IL 62460		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/18/2025	WARRANTY EXPIRATION DATE	07/18/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-136-01-11-001490	ShurFlo Water Pump - Plumbing/Fresh Water Supply/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-24 11:27:14 :: CUSTOMER WENT CAMPING IN UNIT AND FOUND THAT THE PUMP WOULD NOT PUMP/WOULD NOT RUN.CUSTOMER STATES FIRST TIME INSIDE LIGHTS FLICKERED . Water pump not working. Brought unit in. Plugged into shore power. Turned pump on and notging happened. Went to pump and removed drawer and wood piece in place to access pump. Removed power wires connection from unit to pump. Checked voltage and no reading. Went to control board and removed from wall. Saw pump fuse had blown. Replaced fuse and checked wires. Has 13v. Connected back to pump and pump will still not turn on. Parts request submitted for pump. Recieved new pump. Removed wood in way holding drawer guides. Removed water lines from pump. Removed screws from pump. Placed new pump in. Connected and tested for leaks. Fitting on back side of pump leaks at backside. Replaced with new end on line. Checked again for leaks. Non found.			
	Model# NA	Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50
	Serial# NA	Appr Hrs	0.50	Appr Labor Amt \$92.50
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	20-66-24-00-000658	Entry Door - Exterior/Entry Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-24 11:29:55 :: CHECK DEAD BOLT. CUSTOMER STATES IT WOULD NOT COME UNLOCKED LAST TRIP. SCREW HAD FALLEN OUT Deadbolt not working Went to unit and pulled lock to check for key number. Closed door and used correct key to lock and unlock deadbolt. Deadbolt unlocked and lock properly multiple times. Could not replicate customer problem. Noticed dent on door. Pictures taken. Noticed trim by door coming off. Pictures taken.			
	Model#	Dlr Sub Hrs	0.15	Sub Labor Amt \$27.75
	Serial#	Appr Hrs	0.15	Appr Labor Amt \$27.75
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 3	Operation Code	Operational Description		
	30-102-12-00-001101	Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-24 11:30:30 :: TRIM AROUND SLIDEROOM CLOSEST TO BATHROOM IS LOOSE OR COMING OFF Trim on slideroom coming off Brought unit in. Noticed trim piece was coming off. Cut staples attached off and shoot new staples in. Put putty over holes.			

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50
 Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

Labor

Line# 4 Operation Code Operational Description
 30-100-01-00-001045 Cabinet Drawer Catch - Interior/Cabinetry/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2025-11-24 11:31:48 :: Tech found drawers under kitchen , sink to our damage and broken FOUND CATCHES DAMAGED NEEDS TO BE REPLACED REPLACED THE CATCHES THERE ARE 2 CATCHES

Model# Dlr Sub Hrs 0.40 Sub Labor Amt \$74.00
 Serial# Appr Hrs 0.40 Appr Labor Amt \$74.00

Notes
 AUTHORIZED AS REQUESTED

Labor

Line# 5 Operation Code Operational Description
 30-102-01-00-001118 Miscellaneous Interior Trim, each - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2025-11-24 11:33:45 :: TECH FOUND TRIM ON THE ENTRY DOOR NEXT TO IT IS LOOSE Trim around door loose Noticed tri, around entry door had come loose. Grabbed staple gun and shoot staples in to secure to wall. Putty was put over holes. Trim is now secureV

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50
 Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

Labor

Line# 6 Operation Code Operational Description
 60-136-01-00-001480 City Water Connection - Plumbing/Fresh Water Supply/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2025-11-24 11:34:21 :: CITY WATER LEAKING WHEN WATER PUMP ON City leaking with pump on During a winterize i noticed the city connection leaks while pump is on. Turned off pump. Removed screws and cut sicleone around connection to remove it. Unscrewed from line. Screwed in new connection. Screwed into place and silcioned. Checked for leaks. Non found

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$55.50
 Serial# Appr Hrs 0.30 Appr Labor Amt \$55.50

Notes

Submitted	Labor Amt	\$286.75	Approved	Labor Amt	\$286.75
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$286.75		Total	\$286.75

DEALER _____ DATE _____
 SIGNATURE _____
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
 SIGNATURE _____
 All repairs described have been inspected and are satisfactory.