

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78529
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55914 - JOSHUA ADAMS
Address: 1202 ST JOSEPH ST SAINT FRANCISVILLE, IL

62460

Phone: 573-352-1073

Stock Number: 11602 - 2025 CATALINA SUMMIT 281QBUNK 5ZT2CATB5SN301421

VIN: 5ZT2CATB5SN301421 HIN: SER#: 5ZT2CATB5SN301421

Mileage: 0 Work Order Comp: 30 NOV 25

Auth. No: Dealer #:

Warr. Date: 18 JUL 25 Work Order Date: 21 NOV 25 Inv #: 425063

WO # Job # Description JOB INFORMATION

78529 1 CUSTOMER WENT CAMPING IN UNIT AND FOUND THAT THE PUMP WOULD NOT
PUMP/WOULD NOT RUN.CUSTOMER STATES FIRST TIME INSIDE LIGHTS
FLICKERED .
Water pump not working.
Brought unit in. Plugged into shore power. Turned pump on and
notging happened. Went to pump and removed drawer and wood piece
in place to access pump. Removed power wires connection from unit
to pump. Checked voltage and no reading. Went to control board
and removed from wall. Saw pump fuse had blown. Replaced fuse and
checked wires. Has 13v. Connected back to pump and pump will
still not turn on. Parts request submitted for pump. Recieved new
pump. Removed wood in way holding drawer guides. Removed water
lines from pump. Removed screws from pump. Placed new pump in.
Connected and tested for leaks. Fitting on back side of pump
leaks at backside. Replaced with new end on line. Checked again
for leaks. Non found.

78529 3 Tech found drawers under kitchen , sink to our damage and broken
FOUND CATCHES DAMAGED NEEDS TO BE REPLAECED

78529 7 CITY WATER LEAKING WHEN WATER PUMP ON
City leaking with pump on
During a winterize i noticed the city connection leaks while pump
is on. Turned off pump. Removed screws and cut siclione around
connection to remove it. Unscrewed from line. Screwed in new
connection. Screwed into place and silcioned. Checked for leaks.

Claim : 78529

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WO #      Job #      Description      JOB INFORMATION
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Non found

78529      4      CHECK DEAD BOLT. CUSTOMER STATES IT WOULD NOT COME UNLOCKED LAST
TRIP. SCREW HAD FALLEN OUT
Deadbolt not working
Went to unit and pulled lock to check for key number. Closed door
and used correct key to lock and unlock deadbolt. Deadbolt
unlocked and lock properly multiple times. Could not replicate
customer problem. Noticed dent on door. Pictures taken. Noticed
trim by door coming off. Pictures taken.

78529      5      TRIM AROUND SLIDEROOM CLOSEST TO BATHROOM IS LOOSE OR COMING OFF
Trim on slideroom coming off
Brought unit in. Noticed trim piece was coming off. Cut staples
attached off and shoot new staples in. Put putty over holes.

78529      6      TECH FOUND TRIM ON THE ENTRY DOOR NEXT TO IT IS LOOSE
Trim around door loose
Noticed tri, around entry door had come loose. Grabbed staple gun
and shoot staples in to secure to wall. Putty was put over holes.
Trim is now secure
    
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Part No      Job#      Description      PARTS      Qty      Price      Total
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60P14650A/SAL      1      Pump - Water - Revolution - 12V -      1.00      57.28      57.28
10-0926      1      1/2" BARB STRAIGHT ADAPT      1.00      4.21      4.21
10-7150      1      CONE WASHER SWIVEL SEAL      1.00      0.23      0.23
F100472036      3      CATCH, DOUBLE ROLLER      2.00      0.23      0.46
681205      7      62145 PW PLASTIC MPT CITY WATER F      1.00      15.48      15.48
    
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Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total
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Z990      1      MISC LABOUR CODE (EXTERNAL)      0.00      185.00      0.00
Z990      1      MISC LABOUR CODE (EXTERNAL)      0.50      185.00      92.50
Z990      3      MISC LABOUR CODE (EXTERNAL)      0.30      185.00      55.50
Z990      3      MISC LABOUR CODE (EXTERNAL)      0.10      185.00      18.50
Z990      7      MISC LABOUR CODE (EXTERNAL)      0.30      185.00      55.50
Z990      4      MISC LABOUR CODE (EXTERNAL)      0.01      185.00      1.85
Z990      4      MISC LABOUR CODE (EXTERNAL)      0.14      185.00      25.90
Z990      5      MISC LABOUR CODE (EXTERNAL)      0.00      185.00      0.00
Z990      5      MISC LABOUR CODE (EXTERNAL)      0.10      185.00      18.50
Z990      6      MISC LABOUR CODE (EXTERNAL)      0.10      185.00      18.50
    
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Excode      Job#      Description      EXTRAS      Qty      Price      Total
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FRT      3      UPS-CATCH      1.00      15.87      15.87
    
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Claim : 78529

Excode Job# Description EXTRAS Qty Price Total

Parts Total: 77.66
Labour Total: 286.75
Sublet Total: 0.00
Extras Total: 15.87

>>>> Claim Total: 380.28

Customer Signature: _____

Date: _____