



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78526
Promised Date:
20 NOV 25

CUSTOMER WORK ORDER

WO #: 78526 (Appointment Date: 21 NOV 2025 - Time: 10:00am)

Customer: 26477 - SCHAEFER, WILLIAM Stock #: 11485

- (812) 453-5167

Tag:

Author: BJW

Location: 1204 BH TO CLOSE

Stock Desc: (11485) 2025 KEYSTONE

COUGAR HALF-TON 25FKD

Chassis #: 4YDTCGM29SV502372

Serial #: 4YDTCGM29SV502372

Mileage:

Licence:

Invoice #: 425046

Date In: 21 NOV 25

Promised: 29 NOV 25

Date Sched:

Completed: 30 NOV 25

Warr. Date: 28 FEB 25

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: winterize

CORRECTION: located pump. ran a.f. through all lines and fixtures. drained all holding tanks. parked unit.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #2 - Warranty

COMPLAINT: THE OFF DOOR REAR STORAGE COMPARTMENT LOCK WOULD NOT UNLOCK.

CAUSE: I lubricated the lock cylinder and tried to get it to move. It is still getting stuck. Need to replace the handle assembly.

Lockable handle on rear side compartment wont work

CORRECTION: Took old lockable latch out and put in the new one and it is keyed the same and it locks and unlocks. Good to go

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	36.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
672831	Door - Baggage - Aluminum - Lock Act	1.00	22.28	22.28



Customer #: 26477
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Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	11.65	11.65
Subtotal for Job #2:				69.93

Job #3 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE BLACK TANK PULL HANDLE CAME LOOSE FROM THE FRAME

CAUSE: The nut that holds the cable valve handle came loose.

CORRECTION: Cut underbelly. Tightened the nut until it was secured to the frame. Taped underbelly.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	36.00
Subtotal for Job #3:			36.00

Job #4 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE SHOWER FLOOR FEELS VERY SOFT BY THE DRAIN.

CAUSE: The shower pan is flexing. There isn't any support around the front near the drain, and the floor underneath has been cut out of that area.

CORRECTION: I was able to put a block of wood under a cross member and another on the floor under the main platform that supports the shower pan.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	54.00
Z990	MISCELLANEOUS REPAIR	ZMS	72.00
Subtotal for Job #4:			126.00

Job #5 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE CROCK POT SOMETIMES TRIPS THE OUTLET ON THE OFF DOOR FRONT CAP (KITCHEN).

CAUSE: Plugged unit into shore power. I hooked up 2 heatguns to the outlet and ran on high. The heat guns are rated at 1500 watts each. The crock pot is only 240. That gfci outlet also runs the outlets on the bedroom slide. I turned on both of the heating blankets that were on these outlets along with 1 heat gun on high. I couldn't get the outlet or the breaker to trip.

CORRECTION: No correction. Could not replicate the issue stated.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #5:			0.00

Job #6 - Internal

COMPLAINT: THE USB PORT ON THE FRONT CAP BY THE WINDOWS DON'T WORK.

CAUSE: The usb port is working. I have proper voltage coming out and was able to charge my phone.

CORRECTION: No correction.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C



Subtotal for Job #6: 0.00

Parts Total: 22.28
Labour Total: 198.00
Sublet Total: 0.00
Extras Total: 11.65

WORK ORDER TOTAL: 231.93

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Dec 2025

W/O: 78526
Promised Date: 29 NOV 25



Customer #: 26477
SCHAEFFER, WILLIAM

