



Pre-Authorization

Pre-Authorization number	PREAUTH476 86 (PA03940844)	Reference no.78526	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDTCGM29SV502372 Retail sold on 2/22/2025
Evansville, IN 47725

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.

Root		Approved		Actual	Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	
2302302B	Compartment Door - Lock or Latch	0	0.4	0.2		1	0.2
							Complaint: THE OFF DOOR REAR STORAGE COMPARTMENT LOCK WOULD NOT UNLOCK. Cause: I lubricated the lock cylinder and tried to get it to move. It is still getting stuck. Correction: Need to replace the handle assembly. BOTH THE OUTSIDE AND INSIDE PART OF THE LOCK 2 PARTS KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only)
6100706A	Drain Lines - Waste - Repair	0	0.2	0.2		1	0.2
							Complaint: CUSTOMER ADVISES THAT THE BLACK TANK PULL HANDLE CAME LOOSE FROM THE FRAME Cause: The nut that holds the cable valve handle came loose. Correction: Cut underbelly. Tightened the nut until it was secured to the frame. Taped underbelly.
6104206A	Shower/Tub - Drain - Repair	0	0.7	0.7		1	0.5
							Complaint: CUSTOMER ADVISES THAT THE SHOWER FLOOR FEELS VERY SOFT BY THE DRAIN. Cause: The shower pan is flexing. There isn't any support around the front near the drain, and the floor underneath has been cut out of that area. Correction: I was able to put a block of wood under a cross member and another on the floor under the main platform that supports the shower pan. KRV – Approved PART ONLY as a Goodwill gesture (non-warranty).

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