

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78526
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 26477 - WILLIAM SCHAEFER
Address: 4519 TREMONT RD
EVANSVILLE, IN
47710
Phone: (812) 453-5167
Stock Number: 11485 - 2025 COUGAR HALF-TON 25FKD 4YDTCGM29SV502372
VIN: 4YDTCGM29SV502372 HIN: SER#: 4YDTCGM29SV502372
Mileage: 0 Work Order Comp: 30 NOV 25
Auth. No: Dealer #: 1194
Warr. Date: 28 FEB 25 Work Order Date: 21 NOV 25 Inv #: 425047

WO #	Job #	Description	JOB INFORMATION
78526	2	THE OFF DOOR REAR STORAGE COMPARTMENT LOCK WOULD NOT UNLOCK. I lubricated the lock cylinder and tried to get it to move. It is still getting stuck. Need to replace the handle assembly. Lockable handle on rear side compartment wont work Took old lockable latch out and put in the new one and it is keyed the same and it locks and unlocks. Good to go	
78526	3	CUSTOMER ADVISES THAT THE BLACK TANK PULL HANDLE CAME LOOSE FROM THE FRAME The nut that holds the cable valve handle came loose. Cut underbelly. Tightened the nut until it was secured to the frame. Taped underbelly.	
78526	4	CUSTOMER ADVISES THAT THE SHOWER FLOOR FEELS VERY SOFT BY THE DRAIN. The shower pan is flexing. There isn't any support around the front near the drain, and the floor underneath has been cut out of that area. I was able to put a block of wood under a cross member and another on the floor under the main plateform that supports the shower pan.	

Part No	Job#	Description	PARTS	Qty	Price	Total
672831	2	Door - Baggage - Aluminum - Lock		1.00	22.28	22.28

Claim : 78526

```

*****
Part No      Job#  Description      PARTS      Qty      Price      Total
*****
560735       2    Baggage - Door - Mounting Plate - 0.00      0.00      0.00

```

```

*****
Lab Code     Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990         2    MISCELLANEOUS REPAIR      0.20     180.00     36.00
Z990         2    MISCELLANEOUS REPAIR      0.00     180.00      0.00
Z990         3    MISCELLANEOUS REPAIR      0.20     180.00     36.00
Z990         4    MISCELLANEOUS REPAIR      0.30     180.00     54.00
Z990         4    MISCELLANEOUS REPAIR      0.40     180.00     72.00

```

```

*****
Excode       Job#  Description      EXTRAS      Qty      Price      Total
*****
FRT          2    FREIGHT          1.00     11.65     11.65

```

```

Parts Total:      22.28
Labour Total:     198.00
Sublet Total:      0.00
Extras Total:      11.65

```

>>>> Claim Total: 231.93

Customer Signature: _____

Date: _____