



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
FAX 812.868.1012

W/O: 78523
Promised Date:
24 DEC 25

CUSTOMER WORK ORDER

WO #: 78523

Customer: 49259 - SIMPSON, DANIEL -
812-632-0018

Tag:

Author: BJW

Location: 1212 CHECK PREAUTH

Stock #: 11549

Stock Desc: 2025 TT COACHMEN

CATALINA 283RKSLE

Chassis #: 5ZT2CATB8SX034120

Serial #: 5ZT2CATB8SX034120

Mileage:

Licence:

Invoice #:

Date In: 20 NOV 25

Promised: 31 DEC 25

Date Sched:

Completed: 11 DEC 25

Warr. Date: 21 NOV 25

Job #FPDINTT - Internal

Transferred to BAS*78623 on 01 DEC 25

Estimate amount was 0.00

FINAL PDI ON NEW TRAVEL TRAILERS

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JTW	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JTW	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JTW	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #CAMERA - Internal

Transferred to BAS*78623 on 01 DEC 25

Estimate amount was 0.00

INSTALL WIRELESS CAMERA

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #CAMERA: 0.00

Job #SWAP - Internal

Transferred to BAS*78623 on 01 DEC 25

Estimate amount was 0.00

SWAP CUSTOMER'S HITCHWORK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #SWAP: 0.00

Customer #: 49259
SIMPSON, DANIEL





Job #1 - Internal

Transferred to BAS*78623 on 01 DEC 25
 Estimate amount was 0.00
 SWAP MATTRESS

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #1:			0.00

Job #2 - Internal

Transferred to BAS*78623 on 01 DEC 25
 Estimate amount was 0.00
 LIPPERT LADDER

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: Hot and cold lines mixed

CAUSE: Hot a d cold lines mixed up

CORRECTION: Could not get hot out of the hot side of faucet it was coming out of the cold. The city inlet line was connected to the hot line. So we switched them lines and it works properly now

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: When power goes in the microwave it shut off

CAUSE: Power transfer switch is wired up poorly.
 Bad transfer switch...

CORRECTION: I found that the wires had not been stripped back far enough inside the transfer switch. The insulation was under the screws on all of the contacts. I also found that the primary and secondary had been installed on the wrong studs. I fixed the wiring and moved the primary and secondary. Now the microwave stays on like it should. I plugged in a heat gun with the temp set to low on the fireplace outlet. As soon as the heat gun was turned on, the power dropped outlet. I could not run a fan or lamp on this outlet. I changed out the transfer switch. Now the microwave works, and I can run a heat gun on the fireplace outlet. As soon as the fireplace turns on, the outlet shuts off. We called the manufacturer. They will have to get a new transfer switch for this unit. I wired up both the microwave and the fireplace to the same screw inside the transfer switch. We let the customer know that they can't run both things at the same time. This will trip the breaker if they do. I put the fireplace back in the wall. I tested the fireplace and the microwave on their own. They are both working .
 Unit has a bad transfer switch which i pulled a donor from a lot unit and took to Greg to install on Original unit. Took transfer switch from the Catalina ending in 301263. Part requesting new transfer switch.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts Part #	Description	Qty	Price	Total
9515	SWITCH, 120V 20AMP AUTOMATIC TRANSFE	1.00	N/C	N/C





Other Services

Code	Description	Qty	Price	Total
FRT	UPS-REMOTE&SWITCH	1.00	N/C	N/C
Subtotal for Job #4:				0.00

Job #5 - Warranty

COMPLAINT: REMOTE FOR THE FIRE PLACE IS MISSING

CAUSE: Fireplace remote missing

CORRECTION: The remote was missing so I took it out of a lot unit ss#5zt2caxb5tx036287. And it works properly now

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C

Parts

Part #	Description	Qty	Price	Total
F100260373	FIREPLACE REMOTE	1.00	N/C	N/C
Subtotal for Job #5:				0.00

Job #6 - Warranty

COMPLAINT: THE BATHROOM DOOR IS LOWER ON THE OFF-HENGE SIDE AT THE TOP.

CAUSE: The board behind the plastic trim molding had a bad spot where the door hinge was screwed in.

CORRECTION: I found that both top screws had nothing holding them in the wall. I removed the screws and tried using wall anchors. The wall anchors did not hold at all. I removed the door. I removed the plastic trim. I found that the inner wall board had a knot around the area of the hinge. I had to pull the wall board off on the edge. I added a 2x4 block on the back side of the door frame. I was able to put the trim back up and mount the door to the door frame again. I replaced the upper door hinge screws with 2-1/2" screws. The new screws are now going all the way into the new 2x4 block inside the wall. I also spaced the striker plate out a little to get the door to latch better. I stapled the plastic trim back to the wall as needed to hold it in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Subtotal for Job #6:			0.00

Job #7 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WATER POORS OUT FROM UNDER THE DOOR WHEN TAKING A SHOWER.

CAUSE: I checked the all of the sealer around the shower and it all looks good. I check the drain under the shower and found that it was loose.

CORRECTION: I tightened the drain and drain check valve. I could not find anything else wrong with the system. The system will need to be de-winterized to check for water leaks. It will have to be winterized again afterwards.

We found out that the shower leak is from the shower door track. Customer states that when they fill the shower door track up with water, it leaks out onto the floor. I removed the insert trim from both sides. A sealed up the lower sections on both sides. A sealed up along the side of the door track. I cleaned out excess silicone from the drain holes. I reinstalled the insert trim on the two sides. I sealed up the bottom edge of the insert trim. There are no other possible openings that can be sealed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C



Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: THE DOOR KNOB ON THE BATHROOM DOOR IS NOT VERY SECURE.

CAUSE: Screws were loose on door handle

CORRECTION: I tightened up the screws on the door handle.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #8: 0.00

Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 11 Dec 2025

Customer Signature : _____

W/O: 78523
Promised Date: 31 DEC 25



Customer #: 49259
SIMPSON, DANIEL

