



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 78517
Promised Date:
24 DEC 25

CUSTOMER WORK ORDER

WO #: 78517 (Appointment Date: 20 NOV 2025 - Time: 11:30am)

Customer: 38703 - CLARK, KYLE -
812-573-9532

Tag:

Author: GA

Location: 1205 CHECK TPO SEE IF
KEYSTONE REPLIED TO BH EMAIL

Stock #: 11587

Stock Desc: 2025 5W KEYSTONE

COUGAR HALF-TON 29RLI

Chassis #: 4YDFCGN27S2506224

Serial #: 4YDFCGN27S2506224

Mileage: 0

Licence:

Invoice #:

Date In: 20 NOV 25

Promised: 31 DEC 25

Date Sched:

Completed: 06 DEC 25

Warr. Date: 20 MAY 25

Job #1 - Warranty

COMPLAINT: CUSTOMER THINKS THE GEARS IN THE BEDROOM SLIDE MOTOR ARE BROKEN.
HEARS GRINDING NOISE AND RUNS IN CROOKED.

CAUSE: This is a in wall cable system and the motors/ gear boxes are stripped suggesting 2 new motor gear box

Replace Bedroom slideout motors

CORRECTION: Removed the inside Facia on both sides. Removed the cable motor cover on the inside. Ran the slideroom out with the help of another tech. Loosened tension off of cables and chains. Removed Bulbseals and Bulbseal Track/Motor Assembly outside with a Lift. Went back inside to remove the Motor mount screws and disconnected power to motor and capped off power wire. Went back out and used a hooked pick tool to remove motor from chain and installed new motor in its place. Worked Motor Assembly Track back into place back in the Wall and went inside and used an out source battery to bump room back into position so i can install outside screws in track. Used battery to move the room to the around Halfway, 8in. Loosely tension the cable adjustments to correct specs. Repeated the process on th3 other side. Once i had both sides of Room measurements to 8in. I hooked up units power to motors. Set all 4 cables to spec tension (10 lbs on top, 20lbs on bottom). Ran room in and out 3 times and checked the Cable tension and adjusted accordingly. Repeated this process 2 move times and motors are perfectly in sync. Returned the Facia Boards, 1st one with screws, center cover Facia with staples. Cleaned up all my tools and Lift and typed all my notes. Turned everything in unit off and disconnected Shore Power.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	180.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	540.00

Parts

Part #	Description	Qty	Price	Total
720136	Actuator - Motor Kit - RH - 20201190	1.00	233.09	233.09
720134	Actuator - Motor Kit - LH - 20201190	1.00	161.62	161.62

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	FREIGHT - SLIDE PARTS	0.00	0.00	0.00

Subtotal for Job #1: 1,114.71

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES THERE IS NO HANDLE ON ONE OF THE DRAIN VALVES. GA CAN SHOW TECH



Customer #: 38703
CLARK, KYLE

CAUSE: Found the handle gone

CORRECTION: Installed new handle on valve

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	54.00

Parts Part #	Description	Qty	Price	Total
24478	VALVE HANDLE - METAL	1.00	7.29	7.29

Subtotal for Job #2: 61.29

Job #3 - Internal

REAR DOOR SIDE SELF LEVLER SENSOR KEEPS FLASHING RED. CUSTOMER SAYS LAST RIP OUT IT KEPT TRYING TO RAISE THE BACK CORNER OF CAMPER.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Subtotal for Job #3: 0.00

Job #4 - External

UNIT IS WINTERIZED

Subtotal for Job #4: 0.00

Job #5 - External

SEE BH ABOUT WARRANTY

Subtotal for Job #5: 0.00

Parts Total: 402.00
Labour Total: 774.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 1,176.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 Dec 2025

W/O: 78517
Promised Date: 31 DEC 25

Customer #: 38703
CLARK, KYLE

