



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH48386 (PA03941512)	Reference no.78517	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDFCGN27S2506224 Retail sold on 5/21/2025
Evansville, IN 47725

Root		Approved			Actual		Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	hours	hours	
1202903B	Slide Out Actuator Motor	0	4.5	4		1	0.3		Complaint: CUSTOMER THINKS THE GEARS IN THE BEDROOM SLIDE MOTOR ARE BROKEN. HEARS GRINDING NOISE AND RUNS IN CROOKED. Cause: This is a in wall cable system and the motors/ gear boxes are stripped suggesting 2 new motor gear box Correction: need to replace both gear box
6100802A	Drain Valves - Waste - Repair	0	0.3	0.3		1	0.3		Complaint: CUSTOMER STATES THERE IS NO HANDLE ON ONE OF THE DRAIN VALVES. GA CAN SHOW TECH Cause: Found the handle gone Correction: Installed new handle on valve
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For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.