

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78517
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 38703 - KYLE CLARK
Address: 5966 SEILER RD NEWBURGH, IN

47630

Phone: 812-573-9532

Stock Number: 11587 - 2025 COUGAR HALF-TON 29RLI 4YDFCGN27S2506224

VIN: 4YDFCGN27S2506224 HIN:

SER#: 4YDFCGN27S2506224

Mileage: 0

Work Order Comp: 06 DEC 25

Auth. No:

Dealer #: 1194

Warr. Date: 20 MAY 25

Work Order Date: 20 NOV 25

Inv #: 425078

WO #	Job #	Description	JOB INFORMATION
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78517	1	CUSTOMER THINKS THE GEARS IN THE BEDROOM SLIDE MOTOR ARE BROKEN. HEARS GRINDING NOISE AND RUNS IN CROOKED. This is a in wall cable system and the motors/ gear boxes are stripped suggesting 2 new motor gear box Replace Bedroom slideout motors Removed the inside Facia on both sides. Removed the cable motor cover on the inside. Ran the slideroom out with the help of another tech. Loosened tension off of cables and chains. Removed Bulbseals and Bulbseal Track/Motor Assembly outside with a Lift. Went back inside to remove the Motor mount screws and disconnected power to motor and capped off power wire. Went back out and used a hooked pick tool to remove motor from chain and installed new motor in its place. Worked Motor Assembly Track back into place back in the Wall and went inside and used an out source battery to bump room back into position so i can install outside screws in track. Used battery to move the room to the around Halfway, 8in. Loosely tension the cable adjustments to correct specs. Repeated the process on th3 other side. Once i had both sides of Room measurements to 8in. I hooked up units power to motors. Set all 4 cables to spec tension (10 lbs on top, 20lbs on bottom). Ran room in and out 3 times and checked the Cable tension and adjusted accordingly. Repeated this process 2 move times and motors are perfectly in sync. Returned the Facia Boards, 1st one with screws, center cover Facia with staples. Cleaned up all my tools and Lift and typed all my notes. Turned everything in unit off and disconnected Shore Power.	
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Claim : 78517

 WO # Job # Description JOB INFORMATION

78517 2 CUSTOMER STATES THERE IS NO HANDLE ON ONE OF THE DRAIN VALVES. GA
 CAN SHOW TECH
 Found the handle gone
 Installed new handle on valve

 Part No Job# Description PARTS Qty Price Total

 F100442547 1 Actuator - Motor Kit - RH - 20201 1.00 233.09 233.09
 720134 1 Actuator - Motor Kit - LH - 20201 1.00 161.62 161.62
 24478 2 VALVE HANDLE - METAL 1.00 7.29 7.29

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 180.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 1.00 180.00 180.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 180.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 3.00 180.00 540.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.30 180.00 54.00

 Excode Job# Description EXTRAS Qty Price Total

 SS 1 SHOP SUPPLIES 1.00 0.00 0.00
 FRT 1 FREIGHT - SLIDE PARTS 0.00 0.00 0.00

Parts Total: 402.00
 Labour Total: 774.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 1,176.00

Customer Signature: _____

Date: _____