



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78505
Promised Date:
24 DEC 25

CUSTOMER WORK ORDER

WO #: 78505

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 1219 CHECK PARTS

Stock #: 11674
Stock Desc: 2026 TT COACHMEN
CATALINA 323MAZE
Chassis #: 5ZT2CAXB5TX036287
Serial #: 5ZT2CAXB5TX036287
Mileage: 0
Licence:

Invoice #:
Date In: 19 NOV 25
Promised: 31 DEC 25
Date Sched:
Completed: 18 DEC 25
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: Hooked up 7way and checked all Exterior Lights, Turns, Brakes, Running lights, Brakes and Brake-away switch. Checked SafetyChains, coupler. Hooked up my Battery bank to Leads and tested the BAL Self Leveling System. Checked Lugs and Tire Pressure and adjusted properly. Rolled the underbelly and closed valves and inspected all aspects. Tested Units Shore Power Cord. Checked both awnings.mFilled LP. Checked Cap Seals and seals on windows and compartments. Unit is Winterized. Located Water pump and turned valves to regular usage. Filled Fresh water tank to 2/3 and Dewinterized unit. Preformed LP DropTest with Furnace and Water Heater. Ran AC and Fridge. AC is cooling efficiently. Microwave is working properly. Stovetop is working properly. Range vent and light works properly. Fireplace is working properly. Filled the Black and 2 Grey tanks to 2/3. Checked all lights, light above the couch on slide is intermittentlygoing out. Checked all 120v Recepticals and 12v USB ports. Tested radio. Looking at the couch and the way its installed its not semetrical and uneven in multiple areas. Roof is finally dried and clear of snow... inspected roof and seams. Dumped tanks. Checked Warrenty Packet for remote and tested. Installed Battery box.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JRK	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED



Customer #: 1000
BASDEN'S AMERICAN RV,

NUMBER OF GALLONS USED _____

CAUSE: Winterize unit

CORRECTION: Winterized unit and filled out checksheet. 3gl used.

Labor			
Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	JRK	N/C
Z990	WINTERIZE UNIT	JRK	N/C

Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	3.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Internal

COMPLAINT: COUCH MOUNTED WRONG

CAUSE: Couch is uneven in multiple spots.

CORRECTION: Couch is uneven in multiple spots and after looking it over because the clearance the back of the murfey bed need to island , the hingable side of section had to be mounted off centered. Then the far right seat is not even with the middle seat. Inspected seats and dont see why its uneven. Spoke with Ben and he pulled up the virtual tour on Manufacturer Website and it also looks uneven in the virtual but is very noticeable but Ben said to let it go due to virtual tour.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: SPEAKER OUTSIDE IS CRACKING

CAUSE: Outside left Speaker crackling

CORRECTION: Outside left speaker is crackling. Pulled speaker and checked connections. Pulled Radio and checked connections. Part requested new speaker.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Parts				
Part #	Description	Qty	Price	Total
12473	SPEAKER, SINGLE POINT STEREO JBL BLA	1.00	42.60	42.60

Subtotal for Job #2: 79.60

Job #3 - Warranty

COMPLAINT: LIGHT ON THE INSIDE IS FLASHY

CAUSE: Led light has lights out in it.

CORRECTION: Led light has lights out in it and shorting out the rest in fixture. Part requested new light. Received and installed new light.

W/O: 78505
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Customer #: 1000
BASDENS AMERICAN RV,





Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Parts Part #	Description	Qty	Price	Total
479579	LED - Mushroom Light - Ultra Bright	1.00	3.07	3.07
Subtotal for Job #3:				40.07

Job #4 - Warranty

COMPLAINT: THE STABILIZER STRAPS FOR THE COUCH WERE SENT FROM FOREST RIVER WITH 2 MALE ENDS.

CAUSE: Straps dont reach all the around the hingable side of couch to secure when slides are in.

CORRECTION: As i was rapping up the pdi i went to strap couch into place and noticed the straps were both Male ends. Part requesting new straps. Received new strap and the female end is a non-adjustable end and wont make the length to reach around the couch. Spoke with Ben and im going to alter the Female end to make it reach the correct distance. Brainstormed for a few minutes and came up with a solution, I Removed the strap off the female end and took the 2nd Male strap and removed the male end off it. I used a O-Ring to feed strap thru, then thru the female end, back 9ver the O-Ring and back thru the Female end... its still adjustable and tightens and grips when pulled. Installed and tested and works properly.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Parts Part #	Description	Qty	Price	Total
C01214931	STRAP, 106" POLY BSR & 2 HKS & 2-D R	1.00	5.80	5.80

Other Services Code	Description	Qty	Price	Total
FRT	UPS-STRAP	1.00	15.83	15.83
Subtotal for Job #4:				40.13

Parts Total:	51.47
Labour Total:	92.50
Sublet Total:	0.00
Extras Total:	15.83
WORK ORDER TOTAL:	159.80

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Dec 2025

