



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 78503
Promised Date: 24 DEC 25



Customer #: 1000
BASDEN'S AMERICAN RV,



CUSTOMER WORK ORDER

WO #: 78503

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 1216 CHECK STATUS WITH
JRK

Stock #: 11677
Stock Desc: 2026 TT COACHMEN
CATALINA SUMMIT 184MKS
Chassis #: 5ZT2CAGC5TU047512
Serial #: 5ZT2CAGC5TU047512
Mileage: 0
Licence:

Invoice #:
Date In: 19 NOV 25
Promised: 31 DEC 25
Date Sched:
Completed: 12 DEC 25
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: Brought unit in. Aired tires including spare to 80 psi. Torqued lug nuts to 110ftlbs. Plugged in test box to check all clearnace and break lights to be working. Went to jack up unit but floor jack had no oil. Added oil to floor jack and jacked up to check breaks. Both breaks and ebreaks. Work on both sides of unit. Went to roof tonlook for voids. Non found. Added battery box to unit. Placed temporary battery in box once screwed in place and drain holes added. Went inside and ran slideroom out. Took model and serial on refer, range, furnace, microwave, and ac. Connected to city water. Kitchen sink, bathroom, toilet, and shower work on city. All outlets and gcfi work. Tested trip on gcfi and it works. Fresh tank fill works. Filled fresh to 1/3. Turned pump on and tested. Pump works. Thermostat works. All interior lights work. Awning lights work. Ran awning out and in. Fabric looks good. Ac and heat pump work. Tested 12v system. Control board works. Water pump works. Lights work. Awning runs in and out. Fridge works, range works. Furance works. Smoke detector works. C02 detector works. Water heater works. Interior looks good all cabinets open and catch properly. Stero system works. Speakers work inside and outside. Awning remote works on lights color and brightness changes. Ran lp drop test unit passed at 8wsi for 5mins with no leaks. Reconnected lp line to range and tested for leaks. Walked around exterior and check for voids and cracks. Exterior looks good no chipped paint all seals and silcione look good. Entry door locks and fits well. Shore cord works. Stabilizer jacks work. Both compartment doors lock and fit well. Front cap lights work. All appliances work. Gate valves for grey and black tank work. Step adjustments work.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	CCV	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	CCV	N/C
Z991	MISC LABOUR CODE (INTERNAL)	CCV	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

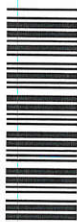
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: TV DOES NOT WORK





CAUSE: Tv does not work.
 Replace broken tv

CORRECTION: During pdi noticed tv in unit screen does not work. Tried all buttons and modes on remote and tv screen stays white. Parts request submitted.
 Replaced tv and tested it with antenna.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	37.00

Parts				
Part #	Description	Qty	Price	Total
F100807305	24" TV LED HD 720P FIRE INSIGNIA	1.00	175.86	175.86

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-TV	1.00	40.57	40.57

Subtotal for Job #1: 308.93

Job #2 - Warranty

COMPLAINT: WIRES HANGING OUT OF SLIDE ROOM

CAUSE: Wires hanging out of slideroom

CORRECTION: During pdi noticed loose wires hanging out of slideroom. Followed wires to under seat where the cover was covering wires. Removed cover and moved wires to make sure they were the correct ones. Ziptied wire and mounted to seat backing. Ran room in and out to make sure wire wouldnt pull. Put cover back on. Wire no longer hangs out

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	55.50

Subtotal for Job #2: 55.50

Job #3 - Warranty

COMPLAINT: BUBBLES IN BACK DECALS

CAUSE: Bubbles in decal

CORRECTION: During pdi noticed that rear decals on unit had bubbles. Took tip of knife and made a tiny hole in bubble and pushed air out of bubble. Decal needs to relax and will form back

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	37.00

Subtotal for Job #3: 37.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
 WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize

CORRECTION: Brought unit in. Left tankless water heater on. Found pump and switched to winterize. Ran pink on hot and cold to kitchen sink, bathroom sink, and shower. Ran pink to toilet. Depressed city connection and Depressed water heater. Turned off power to water heater. Drained grey, black, and fresh



tank. Cleaned up pink at water points and closed up pump.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	CCV	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #4 - Warranty

COMPLAINT: TRIM IN FRONT COMPARTMENT LOOSE

CAUSE: Trim loose in front compartment

CORRECTION: During pdi noticed trim in front of compartment was loose. Grabbed staple gun and secured in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	18.50

Subtotal for Job #4: 18.50

Parts Total: 175.86
Labour Total: 203.50
Sublet Total: 0.00
Extras Total: 40.57
WORK ORDER TOTAL: 419.93

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Dec 2025

W/O: 78503
Promised Date: 31 DEC 25

Customer #: 1000
BASDEN'S AMERICAN RV,

