

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2517427
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC5TU047512
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT184MKS
		DEALER RO #	78503
		CLAIM START DATE	12/03/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor

Line# 1

Operation Code

70-147-01-11-001790

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-12-03 14:42:03 :: TV DOES NOT WORK Tv does not work. During pdi noticed tv in unit screen does not work. Tried all buttons and modes on remote and tv screen stays white. Parts request submitted.

Operational Description

Jensen TV - Appliances/Television/Replace/Electrical

Model#

VL-24VHGSE

Dlr Sub Hrs

0.50

Sub Labor Amt

\$92.50

Serial#

NA

Appr Hrs

0.50

Appr Labor Amt

\$92.50

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 2

Operation Code

40-106-24-11-001253

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-12-03 14:44:41 :: WIRES HANGING OUT OF SLIDE ROOM Wires hanging out of slideroom During pdi noticed loose wires hanging out of sldieroom. Followed wires to under seat where the cover was covering wires. Removed cover and moved wires to make sure they were the correct ones. Ziptied wire and mounted to seat backing. Ran room in and out to make sure wire wouldnt pull. Put cover back on. Wire no longer hangs out

Operational Description

Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Model#

Dlr Sub Hrs

0.30

Sub Labor Amt

\$55.50

Serial#

Appr Hrs

0.30

Appr Labor Amt

\$55.50

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 3

Operation Code

20-43-24-00-000589

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-12-03 14:45:13 :: BUBBLES IN BACK DECALS Bubbles in decal During pdi noticed that rear decals on unit had bubbles. Took tip of knife and made a tiny hole in bubble and pushed air out of bubble. Decal needs to relax and will form back

Operational Description

Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Repair/No Tread Code

Model#

Dlr Sub Hrs

0.20

Sub Labor Amt

\$37.00

Serial#

Appr Hrs

0.20

Appr Labor Amt

\$37.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 4

Operation Code

30-102-12-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-12-03 14:45:43 :: TRIM IN FRONT COMPARTMENT
LOOSE Trim loose in front compartment During pdi noticed trim in front of compartment was loose. Grabbed
staple gun and secured in place.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
Notes				

Submitted	Labor Amt	\$203.50
	Parts & Freight	\$0.00
	Total	\$203.50

Approved	Labor Amt	\$203.50
	Parts & Freight	\$0.00
	Total	\$203.50

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.