

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2504297
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKE29SK091023
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	094 / 094A
OWNER INFORMATION		ITEM #	CKT29NM-94
JOSHUA-SHANE HARRIS		DEALER RO #	78480
4001 N FULTON AVE		CLAIM START DATE	11/18/2025
Evansville, IN 47710		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	02/28/2025	WARRANTY EXPIRATION DATE	02/28/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-44-01-00-000543	Rubber Roof, per linear foot - complete - Exterior/Roof/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-18 15:57:55 :: ROOF HAS BUBBLE AND AREA WHERE NOT SEALED One minor bubbled area Inspected roof membrane and found one area with bubbling but this is not a issue to be worried on. Additional Note : bhoffman@americanrvcenter.com, 2025-11-18 15:58:21 :: JUST USING THIS AS A NOTE			
Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes			
	noted to the VIN file thank you			

Labor

Line# 2	Operation Code	Operational Description		
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-18 16:00:58 :: WHEN SHUTTING THE REAR ENTRY DOOR YOU HAVE TO REALLY SLAM IT OR IT WONT STAY SHUT OR HAVE TO USE DEAD BOLT Striker plate bent and already adjusted all the way out. Modified new striker plate to adjust out further.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-76-19-00-000784	Awning Rail - Exterior/Awnings (Dometic A & E)/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-18 16:01:49 :: middle of the awning leaks by the 2 awning rails needs to be sealed Gutter was clogged and leaking at seam between the 2 gutters coming together. Inspected area of leaking gutter and found build up of Dirt/mud on top of manufacturer dicor was too much and gcreating a dam. Cleaned gutter and removed the clump of Dicor. Resealed with black dicor.			
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$37.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$37.00
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	10-13-02-00-000211	Slide Out Room - Frame & Chassis/Slide Out System/Adjust/No Tread Code		

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-11-18 16:02:22 :: CUSTOMER THINKS SLIDE MAY BE OUT OF ADJUSMENT. WHEN RUNNING IN ONE SIDE CAME IN ALL THE WAY AND THE OTHER STUCK OUT 6-8 INCHES. System was out of sync. Removed front lower board of dinnette looking for the Cable Adjustments but wasn't there, put it back. Removed the dinnette seating board and it wasnt there either. Zach helped and advised me on resetting the controlbox for the drive system to resync the pullie system. Located the controlbox b3hind the Main Switch control panel. Reset the controlbox and tested the slideroom, all is working properly and within the specs. Remounted controlbox and panel.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50

Notes
thank you

**Labor
Line# 5**

Operation Code	Operational Description
20-44-19-00-000553	Roof Moldings - Front or Rear - Exterior/Roof/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-11-18 16:03:38 :: CUSTOMER STATES DICOR ON ROOF IS COMING LOOSE AND IS SPREADING APART Some voids and thin dicor areas... Inspected roof and found a few voids but overall the dicor is fairly thin. Additional Note : bhoffman@americanrvcenter.com, 2025-11-18 16:10:41 :: would you have any recommendations

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$370.00
Serial#	Appr Hrs	4.00	Appr Labor Amt	\$740.00

Notes
thank you pour more sealant over the old on the whole roof
per phone conversation authorized for 2.00hrs for the dealer for this repair thank you
and thank you for calling

Submitted	Labor Amt	\$536.50	Approved	Labor Amt	\$906.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$536.50		Total	\$906.50

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.