

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 78480  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 55561 - JOSHUA-SHANE HARRIS  
Address: 4001 N FULTON AVE EVANSVILLE, IN

47710

Phone: 812-598-5531

Stock Number: 11434 - 2025 CHEROKEE GREY WOLF 29NM 4X4TCKE29SK091023

VIN: 4X4TCKE29SK091023 HIN:

SER#: 4X4TCKE29SK091023

Mileage: 0

Work Order Comp: 24 NOV 25

Auth. No:

Dealer #:

Warr. Date: 27 FEB 25

Work Order Date: 15 NOV 25

Inv #: 424683

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WO #	Job #	Description	JOB INFORMATION
78480	2	WHEN SHUTTING THE REAR ENTRY DOOR YOU HAVE TO REALLY SLAM IT OR IT WONT STAY SHUT OR HAVE TO USE DEAD BOLT Striker plate bent and already adjusted all the way out. Modified new striker plate to adjust out further.	
78480	3	middle of the awning leaks by the 2 awning rails needs to be sealed Gutter was clogged and leaking at seam between the 2 gutters coming together. Inspected area of leaking gutter and found build up of Dirt/mud on top of manufacturer dicor was too much and gcreating a dam. Cleaned gutter and removed the clump of Dicor. Resealed with black dicor.	
78480	4	CUSTOMER THINKS SLIDE MAY BE OUT OF ADJUSMENT. WHEN RUNNING IN ONE SIDE CAME IN ALL THE WAY AND THE OTHER STUCK OUT 6-8 INCHES. System was out of sync. Removed front lower board of dinnette looking for the Cable Adjustments but wasn't there, put it back. Removed the dinnette seating board and it wasnt there either. Zach helped and advised me on resetting the controlbox for the drive system to resync the pullie system. Located the controlbox b3hind the Main Switch control panel. Reset the controlbox and tested the slideroom, all is working properly and within the specs. Remounted controlbox and panel.	

Claim : 78480

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WO # Job # Description JOB INFORMATION  
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78480 5 CUSTOMER STATES DICOR ON ROOF IS COMING LOOSE AND IS SPREADING APART  
Some voids and thin dicor areas...  
Inspected roof and found a few voids but overall the dicor is fairly thin. Will let Ben speak to manufacturer to see what direction they advise. Ben informed me that Manufacturer approved 4hrs and 15 tubes. Retrieved the 15 tubes. Used crown to scrub all thinned areas and sprayed the areas off with the hose and pulled inside to dry the next 2 days. Applied all areas on Rooftop with thicker dicor at all screws and seams of installs.

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Part No Job# Description PARTS Qty Price Total  
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DCR505LSW-1 5 PW HAPS FREE SELF-LEVELING DICOR 15.00 8.72 130.80

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Lab Code Job# Description LABOUR Hrs Rate Total  
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Z990 2 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00  
Z990 3 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00  
Z990 4 MISC LABOUR CODE (EXTERNAL) 0.50 185.00 92.50  
Z990 5 MISC LABOUR CODE (EXTERNAL) 2.00 185.00 370.00  
Z990 5 MISC LABOUR CODE (EXTERNAL) 1.00 185.00 185.00  
Z990 5 MISC LABOUR CODE (EXTERNAL) 1.00 185.00 185.00

Parts Total: 130.80  
Labour Total: 906.50  
Sublet Total: 0.00  
Extras Total: 0.00

>>>> Claim Total: 1,037.30

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_