



Pre-Authorization

Pre-Authorization number	PREAUTH42897(PA03936195)	Reference no.78443	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd
Evansville, IN 47725 VIN 4YDTCME15SH940549 Retail sold on

Root		Approved		Actual	Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	
4202124B	Awning - Main - Hardware - Main Rafter - Top	0	0.4	0.2		1	Complaint: CUSTOMER STATES AWNINIG MOTOR COVER HAS COME OFF AND NEEDS REPLACED Cause: COVERS MISSING Correction: INSTALL NEW COVERS KRV — Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
4131908B	Water Heater - Suburban - Exterior Door	0	0.2	0.2		1	Complaint: CLIP TO HOLD WATER HEATER DOOR ON HAS COME OFF Cause: CLIP TO HOLD WATER HEATER DOOR ON HAS COME OFF Correction: Had to remove a screw that the customer shot in it to hold the door closed. Got a new water heater latch and put it on and it works properly. Took a paint pen and covered up where customer shot a screw in to hold the door closed
6101002B	Drain Valves with Underbelly 0 - Handle	0	0.5	0.1		1	Complaint: GREY TANK HANDLE IS BROKEN Cause: GREY TANK HANDLE IS BROKEN Correction: Took the handle off and parts had to order a new handle. KRV - time approved to replace latch KRV — Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
Pre-Authorization number: PREAUTH42897				0.5			

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount
authorized on the pre-authorization form and return to Keystone RV Company.